### CA \$3 million shortfall

PROBLEMS with parts production at the Irvine, California, plant of Computer Automation have been cited by the firm as the main reason for \$3 million shortfall in its planned worldwide sales for the third quarter. ended March 31, of its current fiscal year. CA says that the problems have now been solved.

### ICL dispute over

FOLLOWING a company offer of a meeting on April 11, ICL engineers, members of the Association of Scientific, Technical and Managerial Staff, have decided to end their work to rule which threatened to affect ICL users both in terms of support and the commissioning of new machines. The dispute was over a demand for talks on the question of engineers being provided company curs.

#### £100.000 order

AN order worth £100,000 for computer terminal equipment from the North East Thames Regional Health Authority has been won by Computer Marketing. Over 100 terminals are involved and they will be used to access a network of computers handling a variety of administrative functions.

#### **CIS Cobol**

A NEW version of CIS Cobol from Micro Focus, introduced by the company, incorporates two new resident utilities and several new Ansi standard commands. Known as Version 3, it has a typical compile speed of a system using a Z80 micro- then.

Fortran 77/66

1 MAY

many enhancements.

For further details contact:

HPAC

tion and interface to HPAC CORAL 66.

CORAL 66 (Version 6)

## Perkin-Elmer UK chief to head European operations

EXPANDING its European operations, Perkin-Elmer Data Systems has named Robert Jefferson, formerly general manager of the UK company as managing director of operations in Europe, the Middle East and Africa. This excludes Germany and France where there are already P-E companies.

Jefferson takes over from Nick Bark who resigned earlier in this year (CW, February 22), and his second in command will be Archie Thomas, previously general ision in Europe. As deputy managing director Thomas will continue to handle international operations with responsibility for subsidiaries and the expansion of the distributor network.

Another senior appointment is that of Martin Walters, who joins the board. He is head of P-E's European Software Division.

Jefferson told Computer Weekly that marketing activities in Scandinavia were being stepped up, and a new subsidiary was nearly ready to go into operation in Holland. Thomas



## Burroughs first in distributed DBMS

networking software, BNA, now we have become both the first ability to handle non-BNA conannounced for delivery in October, Burroughs looks set to become the first manufacturer to have solved one of the key problems of distributed processing, namely the distributed

Details announced by the company last week show that application programs running anywhere in a BNA network will be able to update remote DMS II databases held on any other configuration in the network.

Only relatively trivial job control changes will be needed to address a remote rather than a local DMS II database.

Making the announcement, Burroughs' UK communications systems manager Peter Mcleod explained that it was the issue of remote databases above all that had delayed the firm's announcement of a networking

architecture "A great deal of the basic software needed for networking was already in place in 1975," he said, "and there were factions who wanted to announce a Bur-200 program lines per minute on roughs networking architecture

"As it is, by waiting till this

**NEW RELEASES!** 

1 MAY —Computer Automation LSI-2, LSI-4(NM4)

Three forms of compilation, suitable for real-time applica-

A fully tested version of HPAC CORAL 66 compiler with

-- Computer Automation LSI-2, LSI-4(NM4)

Digital PDP-11, Data General NOVA

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1 JUNE —Data General NOVA, Digital PDP-11.

and the last in this field at the

same time. Mcleod went on to identify three other significant aspects in which BNA differed from one of the best known other systems. IBM's SNA.

"The first is that we offer an X25 interface as standard. In fact at the network control level, last year (CW, October 19, 1978). we can interface not only to packet switched X25 systems but also to SNA itself. All of this is controlled ultimately by Gemcos, which generates the required message control sys-

"Another significant dif-

'Finally, BNA is not of necessity a hierarchical network, but readily caters for networks in which there is no single master host.

Release dates for BNA have also been announced, many details of which were first given

For large-scale Burroughs systems, from the B6800 upwards, BNA software will become available in October this year. Medium-scale users, together with B1800 users, will get first deliveries around the middle of 1980.

## More PO strikes

THE Post Office is to come under renewed attack from over 1,000 members of the Society of Civil and Public Servants clation in its Data Processing Service, who voted last week to take selective strike action starting tomorrow (Friday) in support of their pay claim (CW, February 1979).

Creating a £20 million back-log of unprocessed telephone bills by earlier action, the men are seeking regrading and pay

The Post Office narrowly sveited a prolonged strike earlier this year by publishing regrading proposals," said an SCPS spokesman. "Even without our parity

claim, which the Post Office has recognised as being justified, Civil Service Pay Research Unit findings would indicate a pay increase of between 20%

Hoskyns, he said, already had

around 300 users worldwide of

the mainframe MAS system,

which consisted of ten modules

in all. In addition to those iden-

tified last week, these included

accounts payable, bill of

materials, material require.

ments planning, and purchasing.

Four elements of the system

would typically cost around

£15,000, he said, with the com-

plete set priced at about £35,000.

## **OEMs first market for Mas-M**

DIGITAL Equipment has now made clear that firms engaged in manufacturing and finishedgoods distribution will form the first market for the Mas-M applications software it is to market jointly with Hoskyns

The move has been met with cautious enthusiasm by the DEC OEMs most likely to be affected. By stimulating demand, they argue, DEC will open up new

At the same time, they say, the deal will give a new respectability to commercial turnkey systems based on the PDP-11.

DEC will be seiling Mas-M as the software component of complete computer systems

#### **Cut of service**

ITEL in the US is disposing of operation, accounting for about 5% of its total revenues. Itel's data services business is confined to the US and is separate from its IBM leasing operations and its plug compatible processor and peripheral marketing

DECdatasystem-500 series. software in part on the technical These incorporate either the strength of the in-built TP PDP-11/34 or the PDP-11/70 as the central processor.

The systems will be marketed only by DEC's manufacturing. distribution and control division and are seen by the company as complementing products already marketed directly to end-users by this division.

These are the shop floor data collection systems sold by the industrial products group, a subdivision of MDC. DEC says that it is now working on the problem of interfacing Mas-M to the shop floor system, which also runs on the PDP-11 but under a different operating sys-

tem. RSX. Speaking at the formal announcement of the agreement last week, Geoff Unwin, managing director of Hoskyns' systems division, noted that three UK users had already gone

These included Temana, a marketing subsidiary of Shell, and the Zockoll group, best known for DynaRod. Another customer had been Hamilton

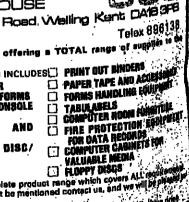
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The Safe MM

to all hour computing

**Boston bank** 

to handle

sell-off of

leased 370s

THE big "sell-off" of leased IBM

370s in the US covered by the

Lloyds residual value insurance

policies (CW, March 29) is to be handled by the First

National Bank of Boston, which

will use several computer

dealers to try to find new homes

One dealer will be the Boston

bank's own subsidiary, Ran-

dolph Leasing of Connecticut

The agreement between Lloyds and the Boston bank wil

not substitute the obligation of a

lessor holding a Lloyds policy to

try to find new lessees for he

insured machines, but it is in

tended to provide a means of

disposing of a machine if the

Hundreds of 370s covered by

the Lloyds policies will need to be disposed of this year or need

because they are on seven-ver

leases written three or for

years ago with early bread chuses. Most of the lessees it

volved are likely to invoke the

break clauses so that they ta

buy or lease one of the low-cost

Most of the 370s involved at

unlikely to realise anything its their originally assigned residul values, and Lloyds could be

faced with the biggest claims since the Darwin disaster of 1

Mini for teaching

TEACHING undergradualt

Students is the application for a Digico MTS/16E minicomputer

delivered to the School

Muthematical and Physic

The machine is the bigger

MTS/16E yet sold by Digico, as

it will support eight teletypes.

Sciences of Sussex University

IBM mainframes.

few years ago.

lessor's attempts fail.

## Briefing

### Ask the wrong question.... A CRIMINAL record retrieved

by computer and produced in court has turned out to be for the wrong man, after a manual check at the Criminal Records Office. A defendant at Chelmsford Magistrates' Court was attributed with a previous conviction that he did not have, because he had the same name as someone else on the file. It was finally established that

it was not the defendant's record that had been retrieved because he had no tattoo where the other man had one. A police spokesman said, "It wasn't the computer that was at fault. It was presumably asked the wrong ques-

#### US control is eased IIIE sale of a Univac 1100 sys-

tem to the Soviet news agency, Tass, blocked by President Carin in protest over the trials of dissidents (CW, July 20, 1979), has now been given his personal gn-ahead following "modifica-tions" to the system. It is not certain, however, if Univac can now soft the system as Tass has circul contracted to buy an his-80 from CII-Honeywell Hull to help it provide coverage for the 1980 Olympic Games.

### Government aid

ABOUT £400,000 has been provided by the government towards research and development in computer-nided manufacturing of microelectronics, although there is no specific project in this area. This Was stated in the Commons by Minister of State for Industry Alan Williams, in response to a question from Mrs Renee Short. She then asked why the Advanced Computer Technology Project was being disbanded. The Minister replied that support for its work was available through other Dol channels.

## £3m PO order

THE Post Office has ordered PABX equipment worth over 13.3 million from GEC mmunications to be installed in government offices in shout a dozen locations in the UK, including Cardiff, Doncaster and Norwich.

### Alcros and jobs

A ONE-DAY conference in Southampton on May 1 is to examine the effects of micro-Processors on people and suployment. It is organised by the Solent Productivity Association, and among the speakers scheduled are Albert Both, Secretary of State for Employment and Malcolm Peltu, former editor of Com-piler Weekly

International Data Corp of Massachusetts. In addition prices of these machines should 15,000 range to \$1,200.\$3,500 by that year.

## Pet prize for winning advertisers

WINNERS of the first Computer Advartise-ment of the Year competition, which was judged last week at the Computermarket exhibition at the Bloomsbury Centre Hotel, were John Ivinson and Yvonne Halliday from Altergo Software, seen here showing the winning advertisement promoting the Sha-dow II teleprocessing monitor. The adver-tisement was designed in conjunction with Masey Mukerjee and Russell.

Top prize of a Pet Commodore computer was presented by Kit Spencer, general

Number 648

was presented by Kit Spencer, general manager of Commodore.

In the hardware category Data General

received a trophy for their BP Nutrition Good Food Advertisement and in the miscellaneous category Scicon Consultancy International was awarded a trophy for its advertisement selecting a minicomputer: Are you on the right road?

Thursday, April 12, 1979

Trophies were presented to the winners by Derek Nicholson, of British Computor Society Specialist Group for the Disabled, on behalf of Couchmead, the organisers. A cheque for £400, the proceeds of the entry feas, was presented to Nicholson, for use by the Specialist Group.

# Govt chaos in

ments by the changeover from ICl. 1900 computers to a dual 2970 system. The problems have been described in detail in a report by the government director of suclit in Hong Kong, a market valued highly by ICL

department was effectively

worse off for computer facilities

than it had been for several

years, while the Commissioner

for Transport talked about a loss

of about Pa hours of work a day

at each of his beenge office, due

curred twice a day on average.

Delays of up to four weeks

had arisen in the completion of

statistics, according to the

Commissioner of Census and

Turn to page 9

industry Act.

not eligible for a grant.

The dual 2970 system was ordered more than two years ago, ICL having won the contract against strong competition from Univac (CW, January 13, 1977), but with the distinct advantage of being the resident supplier. The 2970s were to replace directly a 1904S and a 19031.

One major user, the director of government supplies, said that there was a job failure rate of 10% on the 2970s and that even with successful jobs the average turnround time was twice as long as on the 1900s.

A spokesman for the Public

Works Department said that the

## **Ireland wins race for** Mostek factory

THE race between the Irish In- through mainly because the Dot dustrial Development Agency and the Scottish Development Agency to attract the US miconductor company Mostek to Europe ended last week. with the news that the Dallas, Texas-based company plans to move initially into a ready built factory in Cherry Orchard, a suburb of Dublin.

This will be the first phase of a three-stage plan to establish a full manufacturing capability in microelectronics. It will involve the testing of microprocessors and memory components shipped from the Texas plant. The second phase will involve a move to a 100,000 square foot factory in Blanchardstown where component assembly will be carried out. The final phase, expected by 1982, will require a second factory dedicated to wa-

The Irish agency won the race because it could construct a better financial package to attract the company It is offering development grants of up to 50% on agoital spending tax exemption on export profits typewriters in the US will reach international Data Corp of Massachusetts. In addition

### Givil servants aim to hit harder yet to watern breakdowns that oc- THE covernment seems no clo- discussion in the House of Commons between Geraint Howells

former Liberal MP for Cardigan

and Barry Jones, the Under-

In answer to a question from

Howells on what plans there

were for paying agricultural subsidies to Welsh farmers. Jones replied that "... as long as the Ministry of Agriculture

computer centre at Guildford

is subject to industrial action,

it is unfortunately not possible

for farmers generally to receive

Secretary for Wales.

Price 18p

ser-to resolving its dispute with 500,000 civil servants after the two sides failed to reach agreement at a meeting last week. The latest government offer

Statistics, due to frequent sysstill stands at a first stage of 9% tem crashes and the less efficient (CW, March 22) with the remainder phased in by April I, 1980, and as a result, new strike targets have been selected although details were not available as Computer Weekly went

According to Campbell Christic, deputy general secretary of the grants and subsidies northe Society of Civil and Public Turn to page 9 Servants, on-going action will continue to bite hard.

"Our members are absolutely would not allow Mostek devedetermined to continue with lopment grants under the 1972 their action," said Christie. This was because Mostek was "even if it goes on for another four to five weeks." only prepared to commit itself to The National Savings centre phase one of its plans. As this would not be a manufacturing at Lytham, which houses Ernie,

operation, it would fall outside the Premium Bond computer, is the bounds of the Industry Act still out of action, as is the Southend VAT computer centre egislation, and was therefore (CW, March 1). For many farmers the future

must look bleaker following a

## MINSIDE THIS WEEK'S CW. ...

### VALUE OF CONFERENCES ALSO....

Computerylew -- page 2

Conferences, in general, serve a valuable purpose; but their value is difficult to ineasure precisely. Nick Englishmen discusses the quantions: How necessary are conferences? and How can we pick the best ones. Page 11

VIEWDATA EN MASSE

Visindets like systems are under development in the LIK and abroad, and plate for insist production are soon to be implemented. Donald Kentett looks at some of them.

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## **CW** editor killed in car crash

IT is with great regret that we announce the death on Sunday, April 8 of Gareth Jones, editor of Computer Weekly, in motoring accident.

He was being driven by s friend to report on the first heat of Computastors 79, of which Computer Weekly is a coponsor, when the car in which is was travelling was in colli-tion with another car on the road between Bromsgrove and Hogley, Worcs. His friend and the people in the other car

eceived only minor injuries. Gareth Jones, 30, was appointed aditor of Computer Wookly after a successful concer as editor of a number of computer journels published by IPC Science and Technology

CH WRITES. "In the short time that Garoth Jones was with Computer Weekly he gained the support of his col-laugues and showed a keen



grasp of the essentials of diting a weekly nowspaper. "Beneath a quiet and likeable manner there was evidence of determination and tenecity — qualities which would have aken him a long way in the caresr which was opening up before him. He will be screly missed."

## Cheers! 1978's been great

Thanks to all our customers & suppliers who helped make it

## 1979 will be even better

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13

**ATLANTIC** 

CLEANER/CERTIFIER PRINTER RIBBONS

Puter Weekly.

fer fabrication.

The Scots to some extent lost because they did not have this flexibility. The SDA had to work with the Department of Industry on lumproposale and its offer fell

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JOB VACANCIES PAGES 22-39

'Make govt departments

pay for own computers'

Vol. 26 No. 648 Thursday, April 12, 1979

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Advertisement Manager Harry Hutson 01-261 8359 01-281 8503

Class Ad Manager Brian Durrant 01-261 8597 IPC Efectrical Ricetronic Press Ltd, Derest House, Stamford Street, London, 221 Stat. Telaphonic 01-221 S0DO. Telaprama/Telex; 25137 Bi9PRS Q

Seanch Offices: Birminghem: 202 Lynton House Weisell Rood, Bununghem 228 Tolephone 021-366 4838

Vanchester: Stathem House, Talbol Road otlord, Manchester M 32 lephone Q61 872 421 1

New York: 205 East 42nd Street, New York My 10017 ct (212) 867 2080 Toles 42 1710

Published weekly on Thursda Registeruit at the Post Office os a newspaper Price per copy 18p. : IPC Business Prose Ltd 1979

**CIRCULATION INQUIRIES** lequested Rendership: 01-837 8536

ubscriptions: 0444 59 (88.

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Computer Weekly has a circulation each week of over 82,000 including the high-est tuby requested circulation in the DK. The International addition, which is published 10 times a year has a circul lion of over \$4,000.

Computer Weakly is sent free of charge to the following ealegaries in the UK and Eira only: factpacy directors, company secretaries, remanagement services executives, both servants responsible for computing, management/sensules for successions, letteres and success, 82 Menager/supervisors, systems and success, 82 Menager/supervisors, systems and success, success and following programmers, operators, computer satesmen, field engineers,

#### RULES, according to the pragmatist, are made to be broken, and on occasions that should extend to include government legislation. Though often an agonising choice—whether a agonising choice — whether a rule or law should be broken or rule or law should be broken or not — there are times when lit seems obviously necessary that such an act should be perpetrated. Such an occasion occurred last week, when news leaked out that Mostek, the Dallas, Texas based semiconductor manufacturer, had finally decided to

manufacturing base in the Irish come later if the start-up was successful.

should the DoI bend the rules to favour an American company have said refusal) of the UK's wanting to become a multi-Department of Industry to bend national? In Computerview's opinion, the answer is that a little pragmatism, where the rule bending actually harms no-one, and can benefit the whole country, seems an obvious necessity.

That Mostek is prepared to panies establishing a "manufac- commit itself, totally, to only turing" operation. Though Mos- one stage at a time in its tek has an ambitious, three European plans simply displays phase plan for its European sound business judgment on its operation, it was only prepared part. It certainly does not imply to commit itself to phase one, a any lack of intention to go towards stages two and three at Phases two and three, com- the earliest moment - unless of

every semiconductor company that has set up an overseas manufacturing operation, it will be able to start small, train a towards a total manufacturing goal in a planned way. By starting with testing, these new staff will not be able fundamentally to affect the production process. but will add value to the products, and receive essential

route, a route tracked by nearly

Even though there are over a million unemployed people in this country, by far the most important statistic is the number of unfilled jobs that are left vacant through lack of skilled course it all goes horribly wrong. staff. It is on these jobs that

harder to replace. By following this step-by-step much of the future of the coun-

> It seems sad that for the lack of a little bit of rule-bending, the UK has lost a new spawning ground for the needed skilled staff of the future. To rephrase Neil Armstrong, when he landed on the moon: "This is a small step for Irish industry today, but it's a giant leap for its industry of the future." Good on the Irish.

try depends. The opportunity presented by Mostek to provide a "real time" training ground could have provided many of those skilled staff.

While the new recruits to Mostek will all be starting in the semiconductor business, and many will develop their skills and stay in the business, some will find other areas of interest relating to the business. They may move into applications, software, project management. All are areas where there is a desperate need for skilled people. By starting small, it will also add to the kernel of people needed by the semiconductor industry itself.

This is perhaps the major weakness to the UK semiconkernel of new staff with the new ductor industry exposed by the skills they will need, and grow creation of Inmos, though not necessarily a danger to the

By going for a complete operation from the start, it can only find staff from the existing UK manufacturers, it seems certain it will find the staff itself. for semiconductor people tend to be swashbucklers by nature. and like a new challenge. The other companies are bound to suffer, however. They many lose top people, who will be even

Getting Mostek into the UK would also have extended to contact between microelectronles user and supplier that is essential if new products that are not already obsolescent are to be made. Even politicians admit that it is on these products that the future wellbeing of British industry depends.

Edinburgh may replace

THE replacement of VME/By EMAS on the ICL 2000 operated by Edinburgh Regional Com puting Centre has again become a strong possibility since the issue was shelved in May of by Writing in the latest issue of the ERCC newsletter, Peter

Williams, deputy director of the centre, says: "Since last May, the workload has risen, particularly through the introduction of a very large

number of 'number-crunch' iobs, and the reliability VME/B has improved. "The total number of jobs run however, is still small — at pasent about 300 jobs a day – ari it is impossible to forecast when the machine will be able to pro-

originally envisaged and sul "A full connection to the regional network has also to be

achieved."

vide a mixed batch/interactive

service of the type and scale

Williams goes on to note the the centre is therefore being forced to reconsider possibility of a change. operating system to enable # service objectives to be met A change to EMAS is third

To help existing users, a neriod of overlap would be reuired, with a VME/B servacontinuing until at least the c!

fore a strong possibility, he as-

EMAS, an operating sy-According to Comart maroriginally developed by Ec keting director, John Lamb, this burgh for its ICL System will be the way the company will started pilot running on the w. enter into full scale manufacversity's 2970 early has 76 uning "We are not aiming to (CW, January 26, 1978). 📭 compete with the products of into full operational serour suppliers", he said, "we are the 2970 at the beginning! rather looking to fill specific current academic year.

#### market requirements. There are plenty of holes to be filled". He declined to comment on the specific products being con-**Wilkes** sidered, primarily because

manufacturing is not due to start until the end of this year. This is when the company will move into a new 10,000 square foot factory and office complex n Eston Socon, just outside its home base of St Neots, Hun-

As a stopgap until the facility is completed, Comart has tem-porarily had to move into a ambling, listed building in St Neots, at 12 Huntingdon Street.

This has been required because of the company's rapid growth, both financially and in headcount The latter is now starting to rise sharply. From starting with the two founders, managing director David Broad. and John Lamb, Comart now mploys 12 people. By year end, his will have risen to 35.

the personal computer market by Texas Instruments now

eems set for June, when a pub-

lic announcement is expected.

Though the company refuses to

comment, there are now strong

pointers to as many as four sys-

tems being included in its range,

incorporating such features as

plug-in firmware packages, and

the novelty of built-in speech

Consultant Ben Rosen, of New

York stock analysts Morgan

Stanley, has predicted in his lat-

est newsletter that TI will unveil

two systems at the Chicago

onsumer Electronics Show in

June. Known as the 99/3 and

99/4, they represent the low-

The company has already

dabbled in the area, with the

launch of its own Micro-Box

system at the end of last year. Based on a single board com-

puter in a simple chassis, this served the joint purpose of

evaluating the organisational

problems of adding a manufac-turing operation to the main

stream of the business, while

opportunity seen by the com-

filling a particular market

menufacturing. With a move to a new factory scheduled for the end of this year, Comert now pame to enter the manusacturing arens proper, Like the MicroBox, the products it makes will comp-lement rather than compete with the US systems it sells in the UK. and a software support special-

Comert's marketing director, John Lamb, holds the MicroBox,

the company's first venture into

ist-when they can be found. Both directors admit that locating the right staff is a current problem.

The software support specialist will be responsible for develuping a second string to Comart's "manufacturing" effort, that of business-oriented software packages.

The move into manufacturing will be carried out without outside financial assistance. According to David Broad, the company's current growth rate of 15% per month provides sufficient resources to fund the Among these new recruits will move internally. He is more than be a hardware design engineer pleased with this growth rate.

### forth features combined WE major features of the two also be able to run on Intel's

igners into one new version, called polyForth. in addition to the RCA. CDP1802, 8-bit microprocessor already supported by the piero-

dready supported by the micro-forth version, the new-variant is available for the Texas Instruments 9900, 16-bit micro, as well tous Intel 8080. By the end of this year, it will

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miniforth and porting also be able to the forth language 8086, DEC's LSI-11 and PDP-11 miniforth and microForth — families, plus the torn large bare been combined by the de-The new variant offers a faster

dictionary search sigorithm, all 16-bit arithmetic, a more secure multiprogrammer and a simpler target compiler. The designers, Forth Inc of Manhattan Beach; Forth Inc of Manhattan Beach; California, claim that this compiler provides several advantages over the previous crossic compiler. These include the ability either to execute the compiled code directly for festing purposes or output it immediately to arry desired media.

The standard polyforth package uses 4t bytes of memory with an additional fest editor.

dial-up working

the assembler and lext.

Texas' personal systems Drograms. display, while a range of The real novelty with the 99/3

June launch likely for

professional market entry of the

three systems predicted last year

ting, because they indicate that

the systems may well be using TI's family of microprocessors

as the CPU. If so, they will be

among the first 16-bit personal

computer systems to hit the

The low end model, according to Rosen, will cost \$500. With

just 4K bytes of RAM, and

requiring the use of a TV set as a

display, it will be in direct com-

petition with such systems as

the Video Brain and Tandy

TRS-80. Software will be in

ROM, and TI will be supplying

**Comart aims to manufacture** 

Conart is now actively eyeing market opportunities for entering the business as a manufacturer.

The type numbers are interes-

(CW, August 24, 1978).

market.

will be the option of a \$90 speech synthesiser, almost cerainly based on the chip set used in the company's successful Speak 'n' Spell learning aid. Rosen suggests that it is this model in the range that has been

the subject of approval problems with the Federal Communications Commission in the US (CW, January 11). The second system, the 99/4,

an expected price between \$3,000 and \$5,000, it was preseems set to be a competitor fo such computers as the Apple II. The predicted retail price is \$1,000, and it will feature a minimum of 16K bytes of RAM.

There is some speculation in the industry, however, that this system is to be included in TI's public announcements on the range, and that the system "on hold" at the company's Lubbock, Texas, factory is in fact a fourth and more powerful WITH a turnover that has grown from nothing to about £2 million in two years of business, built up on member of the range. The UK distributorships for Cromemco, North Star, and Processor Technology microcomputer systems, executives refused to comment on the speculation last week.

uilt-in 13-inch colour monitor

peripheral systems which in-

cludes two types of printer and a

minifloppy disc drive will also be

offered. A speech synthesis

capability is also expected to be

available. Again, a range of

plug-in firmware applications

The third system in the range,

a small business system known as the 99/7, has been put "on

hold" according to Rosen. With

dicted last year that it would be

capable of handling large data-

programs will be provided.

says Civil Service future should be paid for by individual departments out of their own budgets, instead of from the Central Computer Agency's Computers and

partment proposal. This will ensure that departments value the service they are getting and balance it with other administrative costs, says the

against other departments

claims for computers, as at pre-

claims on the purchasing de-

according to a Civil Service De-

The CCA will continue to be responsible for the efficient use of computers in government, work done." and will carry out the procurement of equipment either by purchase or hire, but will be paid back by user departments which will have to find the money themselves. This means that the decision to buy a particular machine will be balanced not

pected to start operating in April 1980. Parliament will have to vote money for computers to separate departments from then.

Bureau services within the Telecommunications Vote, government will operate in the same way, with the CCA Comnuter Centre charging for time used, as will other departments that share their computers.

According to the proposal, this "will ensure that departments value the service provided properly in relation to alternative ways of getting the

#### Level 6 Pascal

AN extended Pascal compiler that runs on Honeywell's Level 6 minicomputer has been developed by a US software house. California Software Products Inc. of Santa Ana. California The compiler operates under sent, but against the other MOD 400 or 600 operating systems, on a minimum configurapartment's administrative tion including 128K words of

## Whose finger will be on the data protection trigger? HAD any of the distinguished privacy. Certainly the company sena filing cabinet and therefore

Committee been present at a recent IDPM meeting, they might well have wished to preserve some personal privacy. Few present had a kind word for

locate its new European

Republic, rather than in Scot-

land. The thing that finally tip-

ped the balance towards the

irish was the inability (some

the rules of the 1972 Industry

Act to allow the company access

The reason for this was that

the Act specifically states that

grants can only be paid to com-

component testing facility.

ponent assembly, followed by

full wafer fabrication, would

to devolopment grants.

their report. It was pointed out that in nearly 600 pages of privacy proposals, no mention was made of whose installation finger would be on the data protection trigger. Despite substantial evidence and statutory guidelines, not even the section labelled "hypothetical basic scenario of general requirements"

tackled the important area of DP responsibility. While much attention is being paid to the protection of data. similar care is not being afforded to the DP teams. With suggested penalties invoking the ultimate deterrent, prison, DP manage-

ment is naturally apprehensive. At the meeting the spotlight' was well and truly beamed on the DP installation. With the increasing emphasis

on distributed processing, communication networks and the dividual could be expected to be fully informed of all these nal Computing Centre, emphastically informed of all these issed the importance of good issed the good issed the importance of good issed the good i microcomputer, no DP in-

prizes go to the first two - Malcolm Curry of Keighley and

Don't annoy the computer or it may sack you, Britain's sepretaries have

For 1984 has already errived in some offices where machines can measure

a typist's performance against an amployer's target — and issue disciplinary warnings if it is not up to scratch. They can even time teabrenks!

White-collar union leader Mr Roy Grantham said that this was only one

There can be no appeal against the judgement of a machine," he said.

short step away from letting computers fire people who did not comply

Lawrence Watts of University College, Cardiff.

processor.

ISSN 0010-4787 infringements of personal 1984 and all that WHEN the national and provincial Press write about computers, they often get confused, with results that can be very funny. Several readers sent in cuttings of different versions of this story; and £5

Birmingham Evening Mail

regarded by most as being reasonable and beyond legislation.
The NCC advice was, "If you don't need it — don't store it".
Only Ted Cluff from the IDPM the best set of compromises the meeting had practical reservations about privacy legisla-tion. Few installations, it was

In any case, personal infor-

exempt from the Act.

accountable. The chairman chairman of the branch, proprobably could not distinguish between WP and DP systems. duced several practical pointers, including the suggestion of a Accountants, chief or otherwise, would be similarly out of their self-destruct button built into depth. They are far more at every application program and home grappling with cash flows than data flows. The only data the establishment of off-shore data havens. the office manager likes to

As a result, it would not be surprising if the Post Office ported a surge of interest in establishing direct data-comm channels between the UK and Liberia. And the sales of perso-

than data dumps. Faced with a visit from the DP Authority, the company will quickly delegate full responsibility to the head of management services. He in turn will pass the buck to the DP manager who, given the choice of ensuring freedom of personal information or liberty, will lose no time in calling in his senior ana-

handle are holiday lists and ex-

would probably be more con-

cerned with product dumping

Meanwhile, the sales manager

All current work projects will then have to be buffered while the DP team pore over illdefined, vintage program documentation.

documentation and standards. Although the proposed codes of practice were flexible, there could well be a tremendous upheaval in all installations with the one notable exception of police file records which are

pelleved that the proposals were possible. Most others present at suggested, could access mean-ingful information. Even payroll-runs tend to be shrouded in code, mnemonics and ano-

The office staff's union, Apex, says that by the 1980s Britain's offices could be controlled by mentions and run by "ntechanical bosses." The union has pledged to flight the introduction of the chip, or micro-

ior directors could not be held However Colin Smith.

> nal filing cabinets should likewise expand.

years

COMPUTER WEEKLY,

**APRIL 10, 1989** 

NONEERING NCC director Bordon Black resigned to be-come Professor of Computation director of the Regional Com-puting Centre at Manchester... ICL still led in the Eastern uropean market, but IBM had nearly caught up . . . Digital Equipment launched its first small computer, the PDP-14
Potter instrument filed a suit against GDC alleging infringement of disc and tapa drive patents. ... A total of 35 stations were now linked to Boadices, BOAC's reservations system-14 in the UK, 17 in the U8, and three in Europe: ... In the Commons, Bric Lubbook said that legislation should control hours. tion should control hours

VT100 Video Terminal From £1195 LS120 DECwriter KSR Terminal From £1625 Texas Instruments 745 KSR 30cps Silent 700 with Acoustic Coupler From £1395 Texas Instruments Portable 30cps with 20k Bubble Memory From £ 239 Teletype 43, 30cps Table Top Terminal From £ 865 Hazeltine Video Terminals From £ 550 Hazeltine Video with VT52 emulation; From £84L Pericom 6903 Video 132 col x 24 line screen. From £ 1289 Qume Sprint 5, 45cps daisywheel char printer From £ 2150 ALL PRICES EXCLUDE VAT Wilkes Computing Ltd. Tel (0272) 290651 or 25921 feex.449209

**TERMINALS** 

## Having pioneered 1200 bps full-duplex modems in the UK CASE announces a new modem four times faster than Datel 200 and with additional TA HE SO NO HE NO THE CONVENTER AND SYSTEMS ENDINEERING LTD Woodook Fill Braie Harelleid Read Rickmansworth Heris WD3" I PL England CCITT recommended CAS E Telephone 092 37 76699 Telex 923325 modulation Please send me more details about the CASE dial-up modem 🚉 LSI design Optional leased of

Company

Address

Daily Mail

legisation should control hours of work of young people at pomputer sites, which were not included in the felotories Act:

A fine-sharing broketage service, instinct, centred on Kayden's University, year set up to the US. mation files are seldom beld on computer systems. They are

deals for US customers

Itel AS/3-5 trade-in

## North of where?

in the battle between English regions to attract electronics factories. A full-page advert has appeared in the Wall Street Journal screaming, "Come to the North of En-gland!" Playing on Ameri-cans' penchant for nostalgia, it says, "We started the world's first Industrial Revolution and we're helping to achieve the second in high technology and sophisticated

engineering." But then it adds, "We speak

your language."

The numbers game

SOMEONE rang directory inquiries in New York the other day and was told he couldn't be given the number he wanted because the computers were out of order. "Can't you look it up in the

phone book?" he said.

The operator replied, "This is the modern age, sir. We haven't any phone books only computers. But the computers are broken."

QUESTION: You may remember us - Bunzl Data Systems

ANSWER 2: We have become one of the largest DEC OEM's in

our own people for making it happen.

- The first OEM VAX 11/780 order

and production control system.

Our time-sharing PDP II Bureau is probably the

We want to thank our clients, our suppliers and

- A large number of 11/34 or 11/70 installations

- Sales of Impoon the new DEC-based inventory

- Wide penetration with Finar - the financial

On-going conversions of ICL and IBM Users to

- Several major organisations as clients of our

Development of micro-processor based special

REMEMBER - BUNZL MEANS DEC BUSINESS

BUNZL DATA SYSTEMS METEOR HOUSE, WHITE LION ROAD

TEL: LITTLE CHALFONT (02404) 4466

was launched in late 1977.

ANSWER 1: What has happened since then?

biggest in the UK.

Our successes include:

modelling package.

ひたし ヤアセル・

AMERSHAM, BUCKS.

going to think when he

arrives in Salford and

someone says to him,

fowk?" What on earth will be

imagine chip buttles are?

Probably some new substrate

To cap it all, the advert

showed a picture of the To-

wer of London. I've heard

that the North of England

starts at Watford, but at

Whitechapel? That's a new

fabricating process.

'There's nowt as queer as



QUESTION: Who are Bunzl?

## Crime: Time for advice on ethics

In my view it is reasonable to

assume that the likelihood of the

innocent being pushed about

veillance is less than the same

like "loitering with intent."

happening due to an archaic law

When the original Great De-

bate about police databanks was

at its height in the late 1960s.

there was a comforting argu-

ment propounded by computer,

it provided an effective deter-

"experts" that the hardware

correct, then it is time computermen stopped hiding behind the hardware and came forward to give an increasingly bewildered public some sort of guidance idue to computerised surthrough the ethical jungles that

I speak of crime and terrorism. both on the increase in a world whose moral values are

evidently changing.
Computing offers no ultimate solution to either, but it does provide a set of powerful detective and preventive tools — if we have the nerve to use them.

Computer specialists alone understand the full potential. Only armed with this understanding can wise decisions be made about the social cost of

exploiting this potential. Today in the UK, a policeman cruising in a patrol car anywhere in the country can, on a whim, lift his intercom receiver. relay a licence number to his headquarters and within 25 seconds or so be told the owner's . name, when the vehicle was last stopped, for what reason, and so

The UK is not exceptional in this respect; the same service is available to most European and American policemen.

We have accepted this, in principle a gross intrusion into our privacy, as a necessary compromise in the interest of combating crime.

The more armed robberies. muggings and bank heists we read about, the more convincing becomes the standard law-and order argument that he who

software involved is relatively.

Opinion is hardening against criminals and terrorists, and the civil liberty lobby's argument on ween privacy and crime preven-

But once the first aircraft is blown up, others are bound to seriously eroded.

But there are many potential aboard an aircraft can still do so.

horrible to contemplate. equipping of dinky little airports.

Could an aircraft, filled with with innumerable guards going explosives, set on automatic through the hand baggage is an pilot and aimed at the White intrusion, the value of which has House, be stopped in time? I not been conclusively demonthink not. It took security staff strated. five minutes last year, to discover that a helicopter landed in

military? Or how could someone be barred from renting a room in tall building, filling it with conventional explosives carried could have been prevented." in bit by bit, and then, having set That is too arrogant a claim, up a telephone-actuated trigger mechanism, holding a whole

in general terms, the problem to personal liberty, but which is that mass surveillance, the use only may provide the protection of voiceprint recognition techniques to identify phone conversations and similar antiterrorist weapons not so far being used (or not admittedly, anyway) are no guarantee

against the crime.

They are a putative step in the

duman rights of many people.

commits no crime has nothing to fear.

would be trampled on, and the fear out of flagrant misuse in the crime puter industry are greater who it comes to the more specif the wrong hands of techniques consideration of computer cale

and technological prevent

What worries me most - and

make no apology for retunity to a theme which I have to

pounded on various Europea

platforms before - is encrypts

as the foolproof means of dan

the 1980s if we are not careful

tion? In my view its potent

criminal value far outwelgh:

value in preventing crime.

Why did - and apparent

does - so much Syndicate

money go to back civil liberted

campaigns against wire tapping in the US? Simply because wire

tapping is society's currendy

most effective weapon agant

With effective encryption a

one can send messages to at

one without any third party

being able to crack them with

Two groups of people w

ought to be able to access dra

will be locked out by effects.

encryption: law enforcemen

Companies, and anyone of

operating an encrypted system

will be able to deny knowless

of any part or all) of hats;94:

OK, we can apply sand

we are even aware of

going on, but if the concean-

if the data is more imput

the data will remain co.

with people pleading In

Amendment. There is non:

lust resort where disclosure

At least with the IBM pro

vince of, say a security age.

than, say, a finite priso a

agencies and auditors.

entirely selectively.

organised crime.

a useful period.

It isn't yet - but it will be a

What's wrong with encop-

security.

sake of its own uncorruptibility. As computermen it is not our place to take the moral decisions on this sort of question perhaps: that is something the politicians will have to do on our behalf. But it is very much our place to tell the politicians, and everyone else who is listening, that our technology is fallible. It provides cost of full-scale individual sur- no sure answers, no guarantee-

that, arguably, no executive

power should be allowed for the

veilance was so enormous that, able safeguards. We have to tell them about , the recognition failure rate of The argument is no longer, volceprint, for instance, is quite

**COGARVIEW Computer specialists** alone understand the full potential...

true. Hardware costs are fast! high once you start increasing becoming insignificant, and the' the number of known identities unsophisticated. At the same 25-30 people time the socio-political press-

ures have begun to change.

rorism is going to become the interest gloss on the practices major threat to civil liberty in they adopt. That is why we, the the 1980s. The terrorists are get-specialists, must beware of ting technologically smarter. allowing outsize claims to be So far they have only made for technology that the

threatened the indiscriminate man in the street has to take on plowing up of aircraft in mid- trust. flight, but I do not doubt that. Current airport security they have, or arg close to having, ! measures are a case in point. the means to carry out the There is a strong feeling in the

For a finite period of time the periodically at what we are carthreat is scarier than the rying around with us is the

follow and in no time the basis of a few nuts, OK; but any reasonunrestricted air travel could be ably intelligent person who

terrorist actions which are too In current US thinking, the

Could any computerised system keep tabs on the disgruntled blown up?

right direction; they might net a few terrorists — but in time? And at what cost?

beyond a tightly-knit group of

They have to decide whether a predictable number of ghastly errors (with innocents thrown into jail, deported and the like, is part of the price we must pay for legitimate use of the technique more pragmatic approach in anti-terrorist and anti-

Once the politicians have debecome mandatory. cided, they can safely be left to I am scared, though, that ter- put the right kind of publicsals now adopted by the National Bureau of Standard there remained, in the opinion many mathematicians, a (: siderable probability that " cryption stayed within the pc.

with an extra-powerful numb US now that the right to snoop government's quid pro quo for allowing us to fly.

Security searches may pick up individual and corporate co puter crime now totals at last \$300 million a year. The average wants to get a gun or explosives haul from computer-relation bank embezzlements, for it stance, is calculated to \$500,000 — or 25 times as and as a typical non-computer

Auditors are worded that the the White House grounds, com-pletely unauthorised. dom. Are our personal liberties, as we know them today, worth as we know them today, worth

blown up? Note that I avoid saying "having a few hundred people blown up in an incident that

The thorny problem lies in establishing a system or systems that constitute a definite threat ● Turn to page 13

That's the general question.

30 ST. JOHN'S ROAD TUNBRIDGE WELLS (0502) 3955 lodata DIGITAL MICHOSYSTEMS DSC-2
LOW COST COMPUTER SYSTEM INCORPORATES
GONE MEGASYTE of Boday dask storage on total states of states of the states o

## Atkins On-Line in link-up with LUCS ATKINS ON-LINE of Epsom and London United Computing Systems will probably be sister companies soon, following the sister companies soon, following the

parent, On-Line Systems of Pittsburg, by the big US holding company, United Telecom-

ols will operate as a subsidiary of UCS. of Alkins of the services of their resis now available on a bureau in Europe.

sister companies about the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communications is one of the acquisition of the Epsom bureau's US biggest communication of the Epsom bureau's US biggest communicat from the communications giant, AT&T, and chalked up profits of \$160 million on a \$1.43

United Telecommunications aiready owns
United Computing Systems of Kansas City,
whose European arm is United Computing
whose European arm is United Computing
international of which LUCS is the UK

UCS contributed \$76 million of this total
from operations like its Uninet network
which covers most parts of the US and
Western Europe and ambount of the contributed \$78 million of this total
from operations like its Uninet network
which covers most parts of the US and

LUCS runs two CDC 6500s in London, ols will operate as a substitution of the subs Graham Barrett, and Dr Dennis Chandler, supercomputer. Time on the Cray 1 machine

Digital Equipment DECsystem 10s in Pitts-burg, while Atkins On-Line at Epsom has one DECsystem 10, which it acquired after it was taken over by OLS in 1977, and two RXDS Sigma 9 machines.

OLS revenues in its fiscal year ended January 31 came to nearly \$28 million, onethird of which was contributed by Atkins

OLS and United Telecommunications signed an agreement in principle on March 30 under which United would issue 1.26 shares of its common stock for each OLS share. A total of 1,835,000 United shares worth \$34.7 million would be issued. The deal is subject to OLS shareholders'

## **Even chance Tories will** back micro policy

that the Conservative Front Bench would accept the policy on information technology proposed by lan Lloyd's working group, according to the former MP (CW, April 5). Lloyd went on to say that although up to now political recognition of the dramatic changes in human affairs that microelectronics will bring about, had been meagre. more and more MPs were now becoming conscious of the pro-

Lloyd also expressed the view that private enterprise was not succeeding in exploiting the potential of new technology. partly because of the equivocuoon of successive governments

over support for the mixed economy. For this reason Lloyd felt government involvement in promoting the micro was necessary, at least for the time being. Referring to the NEB, he said, "We mustn't take away the crutch until the patient can stand on his own." The crutch should not have been needed in the first place, though.

Lloyd was adamant that proper development of the economy would lead to more jobs rather than fewer, but we had to persuade people to be more ready to change, and we had also to reform the tax system to reward innovation. It would take at least two parliaments to establish these new attitudes, he

They just weren't quite ! secure, some believe delibi ately. But the latest develop ments in encryption at MIT po Scots agent mise a public-key techniq which will exclude even the long-stop safeguard. The evidence in the US is the for Harris

IARRIS Semiconductor has MARRIS Semiconductor has appointed Phoenix Electronics as its representative in Scotland. Phoenix, which was founded in 1972, will market the full range of Marris Semiconductor products and provide a design advisory service. The company will be exhibiting the Harris range at the All Electronice/Seminex Exhibition, which is to acknowledge. bition, which is to take

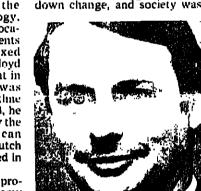
which they had insul tem Building, Vere Road, Kirk-muhili, Lanarkshire.

which they had insure powers to unearth.

Discussions have now so started on giving such started on giving such started on giving such started on giving such secretary powers; bit encrysts It is particularly worthing in the first place it is worth in the first place it is worth that so many intelligent that so many intelligent motivated white collar work who would not dream of by who would not dream of white a house see nothing mit gling a house see nothing m

with Arthur D. Little and author isation's internal information of the working group's report, processing was the key to its thought that people's inability to change was often exaggerated. success. IBM's was much better In 1940 because of the war, he pointed out, 85% of the people ter than British Leyland at ana- the election. between 18 and 60 had retrained successfully. We had to create a climate in which people wanted to change, he said, whereas at

present it paid them to resist it. It was totally wrong, Norman went on, to make organisations which needed to change pay a penalty in the form of redundancy money. That slowed



the loser. Since society benefited from change, it should carry employees over from one job to

The institutions set up after the war, Norman said, were appropriate for the 1930s, not the 80s and 90s. He cited union structures and town and county planning systems, adding, "We have an extraordinary capacity to stop things happening." Wor-ker participation, he said, would only slow up decision making.

There was enormous potential for the British economy in the further establishment of the City as an information processing centre for the world in many fields of commerce, especially since most international communication was carried on in English. There was also a very large market for micro-based consumer products in OECD

Lloyd expressed the view that

## BM adds a programmable <sup>POS</sup> system for small retailers

IBM has added to its line of point of sale equipment with a programmable system for smaller retall outlets. Called the 3680, it can communicate with a 370, 330, 4300 or 8100 system.

The 3680 is a diskette based system and provides features like credit authorisation and price look-up.

The heart of the 3680 system is the 3884, a combination of tercoporates 950,000 characters of the 3884 can operate either in withdrawals.

Adrian Norman, a consultant the efficiency of an organ-lysing market information. Although Lloyd's group is in

> than the UK government's, he still considerable doubt about suggested, and Honda was bet. the likely effect of a Tory win in

firm just one day after they signed the contract. A source at

the curpet company said: "They must have had a truck circling our building."

Itel's main selling point for the Advanced System series in

FACED with the daunting task

of building up a customer base

for the AS/3-5 IBM look-alike

processor, before IBM starts

shipping the low-cost 4341, Itel

has started to offer trade-in

deals to customers in the US

Itel has two distinct IBM or-

iented business operations:

leasing IBM's own machines on

a third party basis, and mar-keting the IBM compatible Ad-

Last month Itel let a customer

in North Carolina out of a

seven-year lease on a 138 after

just one year, and exchanged

the 138 for a two Megabyte AS/

The customer was Salem Car-

pet Mills of Winston-Salem, and

tel delivered the AS/3-5 to the

vanced System series.

that have IBM 370s on lease.

with 370s on lease general and for the AS/3-5 in particular is very rapid delivery rather than lower cost. The AS 3-5 more than matches the 4341 in power but it costs twice as much to buy as the IBM

To get round this problem, itel is offering the AS/3-5 on an 18or 24-month lease at charges that work out less than renting a 370/148, thus making the AS/3-5 a more attractive alternative to the 148 for a user who needs more power and cannot wait for

a 4341 Short leases written on AS/3 5s now will terminate around the time that IBM starts shipping 4341s in volume, but Itel hopes that it will not lose many users because it will offer to renew the leases at reduced charges. The AS/3-5 also offers significant advantages over the 4341, including an eight Megabyte maximum main memory capacity and MVS support that is not available from IBM with the 4341.

## There is now a permanent address for temporary staff.

Hiring extra staff on a contract basis is a very good way of coping with those extraordinary peaks in the workload which happen to most companies now and again.

But the trouble with some contract temporary staff bureaux is that they're as temporary as their staff. One minute they're there, and the next they've disappeared.

Now there's a contract staff bureau with a name you've actually heard of. John Goldsmith. And we're anything but temporary.

We're backed by the Provident Group - and a proven 10-year track record of placing people on assignments. We understand computer people, because we are computer people ourselves.

With years of experience in the business and a client list which already includes many national and multinational companies, we have a standard to maintain. And our new Contract Staff Division is going to

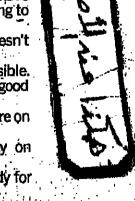
The Division is headed up by David Garnsey. What he doesn't know about contract work isn't worth knowing.

We believe in giving our contract staff the best deal possible. They get all the fringe benefits and security expected of a good permanent job.

The result is that they are committed - to us, and while they're on your premises, to you.

Next time you need overload help, call David Garnsey on

When your problem's disappeared, we'll still be here - ready for the next one.



## John Goldsmith Computer Professionals on Contract



Computing: Sold Boldsmitts (Computer the retinion) and the Price of Control and Services Price o A Company of the Provident Financial Group

## NEWBURY

**SMART MICRO-BASED VISUAL DISPLAY TERMINALS** 



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British design and manufacturer Based on 8080A Microproces-

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Full Character Editing Features Block Transmission from Screen

by Line or Page - Green Posphor Non-glare



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Hard Copy Printer Output Selectable Half or Full Duplex

Video Output for External Moni-

Green Phosphor Non-glare



#### lodel 7000

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Selectable Baud Rates from 60 to 19.200 Baud

CCITT V24 Interface Selectable Half or Full Duplex Green Phosphor Non-glare

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## GILB'S MYTHODOLOGY

## Putting old forms and codes on new screens

SOON there will be more display screen terminals than civilised people on earth. In the rush to move the hardware in quickly, we are all too often tempted to convert the current system design by moving the familiar computer data input form, and the codes that belong to it, on to the screen.

There can be some very good reasons for doing so. The keying to the terminal may be based on that form, and the people in the organisation may be very familiar with that form and the codes. The intent and the solution are both good, except for a few details.

Display terminals are not; equivalent hardware to the related data elements. The paper form. They cannot directly replace it. Forms designed to be used by human beings may function very poorly when used by a compu ter. Just to mention one critical difference: On a paper form, the human can casily access, change or fill out any part of it at random". The typical display terminal tends to restrict this randomness. Light pens and touch-sensitive screens are not yet the norm. The paper form assumes random access ability on the part of those who fill it out or modify it. The typical screen display terminal and associated pro-

grams tend to force sequential skipping from field to field.

There is another set of important differences between the paper form and the display terminal. The paper itself is unable to sense what has been filled out on it, to evaluate the content or to relate the content to files. The terminal, as we are all aware, often has or can have these possibilities at the same time as each field is being given to the screen form.

ONE interesting aspect of IBM's

4300 series is the company's

return — after more than 10

years - to the use of non-

removable discs.

Described by IBM as combining high performance with low cost, these are the 3310 disc

drives - available on the 4331

on both new processors.

only - and the 3370, available

DASDs incorporating non-

disc packs, in this, the new de-

general robustness of the 4300

series — which does not need air

Non-removable discs could also be seen as a way of selling

more hardware, as there is no alternative to buying a new

drive when disc space runs out.

that has led to much speculation is why they should use a

radically changed method of

data recording, namely Fixed Block Mode (FBM).

From the standpoint of the

CPU, FBM does away with the

usual addressing scheme of

cylinder and track. It replaces it

with what ICL has been using

for years, a simple relative block

Although IBM may have other and more cunning reasons up its sleeve, it has been noted that, TBM can thus be seen as a bardwate extension to VSAM -

One aspect of the new disc

It seems a shame to have developed such a powerful tool as the present computer, only to disregard its possibilities and bow to the traditional limitations of a paper form.

There is a compromise. I have been surprised to see how rarely it is used in the multitude of designs where it clearly would have been a

The basic design is to allow input data elements to be entered independently of the content, sequence and format of the form. The data elements should come in in their natural sequence, their natural format and their natural context of computer program should be responsible for deciding which data element is intended, how to convert the input field to the conventional display format as found on the form, and where to place the converted standardised format data on the standard form.

dling natural codes in natural sequences tends to disturb most professional programmers and designers who have been brainwashed by conventional data processing input design traditions. They tend to assume it can't be done, and can list 100 reasons why it won't work in their particular case. If you feel this way, it is natural, and if you want to know how to handle natural data, the kind humans preferred before the punched card days, you can learn about it. In fact you could teach yourself by programming what people practice in order to fill out the forms! But a detailed text on the subject will be found in Humanised Input (Winthrop-

Prentice-Hall 1977).

Way to device independence

NOTES

similar drives using removable much more flexible concepts of

**PROGRAMMER** 

itself fast becoming IBM's standard file access method.

removable discs are of course to supersede ISAM, cylinders longer needs to know the likely to be more resilient than and tracks were turned into the physical details of file layout and

vices are closely in line with the tervals". One advantage of this which have no physical coun-

Puzzler

. IN past years, recreational

mathematicians have tended to

neglect all "grids" other than the

, 8 x 8, since the chessboard is

3

was that VSAM files could then terpart.

When VSAM was introduced

If, for example, you input 30 OCT, the computer will be ogrammed to guess that this is a date (for obvious reasons) and to fill out 78-10-30 in the field for date. If there are several date fields it will try to decide in context of other in puts which one is intended. I in doubt it will be programmed to ask for help. If 28.69 is input, the program might work on the assumption that the amount was keyed. It might fill out 00028 69 on a form, and might confirm that the amount was reasonable, by limit checks, by pattern checks or by reference to the files. Maybe the amount was one of eigh current price categories for product 23456, and the price is actually used as an identifier to

select the size and design of a

shirt. The computer might at

this point even fill out the cor-

rect product colour, size or The whole subject of handesign on the screen. Naturally all this will require far more design, programming and analysis it will also require more hardware resources to support. But in high volume applications (and why else would we put it on a computer?) or in high reliability applications (that is another possible reason) the benefits of being able to work directly and in native human codes will outweigh the costs and make this sort of thing

good investment. This short column is not enough to explain in detail, convince the sceptical or illustrate that this applies to your case too. But I hope a few of you were stimulated to avoid raw copying of the old form on to

ever, to turn device-independent

I/O requests into I/O commands

involving cylinders and tracks.

VSAM and thus the CPU, was

still very much concerned with

precisely how files were organ-

this, opening the road to back-

FBM has now done away with

The central processor now no

there is speculation that virtual

where most game theory ana-

See page 37 for solution.

lysis has been carried out. So

ised on disc.

end processing.

"control areas" and "control in- discs might now be created

## SOFTWARE FILE-1

## Identical specs for Pascal is aim of **British Standards**

AN early milestone in the standardisation of Pascal has the BSI and ISO standards been reached this month with the publication of the first draft by the British Standards Institu-

Document No. 79/60528 DC, It is available from the BSI General Office, 101 Pentonville Road, London, N1 and is priced at £1.50 to BSI members, £2.00 to others. Those applying by post are asked to include a self-addressed

In line with its normal practice, the BSI has set a two-month stood to be the base draft period for comment on the draft standard. The end of May is thus the closing date for the receipt of comments, including those from the ISO countries to which the a longer period in which logs standard has also been circu- sider the more difficult quest-

should be the same, so that 150 reaction is critical to the plant publish a revised documenty the end of the year on which vote can be invited.

The document is also significant in being the basis le work by the newly formed Au committee, X319, tasked with devising a US standard to

The BSI document is under accepted by X319 and could be come an Ansi standard within relatively short timescale. The would then allow the committee of lunguage extensions.

## Ten years on for George 3

ICL's George 3 operating system is 10 years old this month. Its first release appeared on April 1. 1969. An anniversary celebration has been arranged for those who have been closely associated with the product for the evening of Friday, April 27.

It is restricted to those who have at any time been involved 26024, or from Mick Balls with the development of the (Reading 472803) or Briss E. system — including mainte ton (Wokingham 79002).

manuals, or anybody respon ible for supporting the profit who has had close links withe-

Further details are available from Roy Walker, who he arranged the event, on Bracket

## Ships' library expanded

PREVIOUSLY restricted to mation per ship is now 185 ships exceeding 4,000 gross tons. some 31,000 vessels work? the ship characteristics library maintained by Mardata has been expanded to include all ships over 1,000 gross tons. Data including 76 fixed items of infor-

conditioning and can be types with the minimum of tro- minidiscs, but with complete powered from a standard 13 amp uble.

here is a problem to adjust the balance a little, involving a 7 x 7 board with four chess Queens placed on it. The task is to move the three Queens marked X to new positions, so that all 49 squares are either occupied, or attacked in a straight line by at least one of the pieces. (At the moment, the two shaded squares are unattacked). The utimarked Queen must remain For details call Steve Goodwin on

Data Communications Division. EMI Technology, SE Labs (EMI) Lid. must remain on its original Spur Bond, Feltham, Middlesex. square, and all three "moves" must be legal straight-line chess moves made horizontally, vertically or diagonally.

support multiprocessor configu-rations together with growing TSO workloads have been important additional factors in

nance, integration, and with development team.

"Until MVS 3.7 was announced," explained Jim Manderson of the Post Office data processing service, "we considered that the expected cost of MVS in terms of extra hardware and suspected reduced performance in our environment outwelghed he claimed advantages.

Mardata is jointly ow." Lloyd's Register of Ship Lloyd's of London Press! Marine Management System Inc. of Stamford, Connects.

## 66 QUITE SIMPLY PIX GIVES YOU AN SDLC NETWORK ...QUITE SIMPLY 9% IBM 360/370 users. Establish SDLC network easily, quickly without the SNA front-end hardware or software required by IBM. The simple answer - the only answer PIX REMOTE COMPUTING FACILITY 01-890 1477 Ext 35 or send advertisemen name and company letterhead to

## SOFTWARE FILE—2

year, and the future of OS/VS1 looks uncertain," said

Security, stability

On investigation, the PO found that with 96 TSO users, a

batch job stream, and 5

a) MVS TSO throughput\_was

b) MVS batch throughput was

10 per cent worse than SVS:

MVS TSO response was 17

MVS used 3 per cent less

"With these results, and con-

fidence that MVS could be

improved with further tuning, it

was considered that the benefits

of MVS did outwelgh the costs

and a conversion was authorised. VSPC and MVS/SE were

seen as important attractions in

Although the PO runs MVS on

a uniprocessor 168, the fact that

only MVS and VM support mul-

tiprocessor configurations was a

significant factor in the case of

another user, the Royal Insu-

per cent worse than SVS;

Megabytes for MVS:

about the same:

CPU than SVS.

reaching this decision."

impress users

THE decision facing IBM big-system users is now no longer whether to convert to MVB, but when.

This was the recurring message from speakers at last week's Online conference dedicated entirely to IBM's top-of-the-line operating system.

With hardware costs down to £15,000 per Megabyte on the 4300 series, the high resource requirements of MVS would soon no longer be an abstacle, it was argued.

onal and performance advantages of MVS The functional and performance soventages of MVS were also cited as helping to overcome user resistance. But perhaps of most significance, the time could easily be seen when IBM would offer just three mainframe operating systems: MVS, DOS/VS, and

... "SVS support is to be dropped from the end of thi

HIGHER security, greater

stability, a clear growth path,

and more extensive control

facilities - all cited by IBM as

advantages of MVS - are be-

ginning to weigh heavily in its favour in the eyes of users too.

And it is clear that the need to

vercoming user resistance to

Steady improvements in MVS

- first released in 1974 and now

almost certainly attracting the

bulk of IBM development effort

With this release and the new

SRM it was felt that the balance

may have been tipped."

have also helped.

IBM's glant operating system.

the conference chairman, Alan Liebert of Computer lenagement Services

"Although the 4300 launch was se new release of V81, few of the 4300 devices a

new release of VS1, few of the 4300 devices are supported and there is no evident growth path for VS1 users. The 303X machines already support VS1 notably less thoroughly than they do MVS."

This theme was later relterated by Warren Hood, of itel International. Disclaiming the advertised title of his presentation — "The rationale for a move to MVS"

"There is no rationale: you have no choice. It's not a

question of why, but when." He went on to remind delegates that the need for a

need to utilise resources optima

"The SCP is the tool you have to get work done, given a certain elapsed time and a CPU and other resources. Its aim is to make use of every possible bit, track, and memory cycle that the configuration has

A critical factor here, he said, was the number of rogramming levels supported.

multiprogramming levels supported.
"VS1 already applies to a very limited hardware group. On a smaller 148 and below, you would run DOS/VS, while on a larger 158 and above, only MVS has the ability to drive the CPU at full utilisation.

VS1 then only applies to a large 148 or a small 158. And it isn't very appealing because of its low multi-programming level in regard to large machines and its sical elze in regard to small machines."

"Super DOS" — in the form of Release 35 and 36 — was, he said, just round the corner, implying that sither DOS/VS or a cut-down form of MVS could fill the gap If V\$1 were to be scrapped.

IT VST were to be screpped.
"There would then be one SCP for the lower range
of machines — DOS/VS — and one SCP for the upper range — MVS. This approach makes sense and bears the beauty of simplicity."

VM, he noted, could not be considered a general purpose SCP as no "mosningful" batch work could be done under it.

Although not all the speakers were convinced that VS1 was disappearing, the remarkably high attendance at the conference suggests that a great many OS sites are in agreement with the general thesis and now

## Surprises for the unwary-

PETER HEWITT REPORTS ON ONLINE'S MVS CONFERENCE

EMPHASISING that MVS is in some respects radically different from its predecessors, ferent from its predecessors, the conference brought to light a number of interesting features which could surprise the inwary.

 From 1.2 milliseconds on a 158 under MFT, CPU time per I/O rose to about 4.2 nilliseconds under MVS. On a 168, EXCP time rose equivalently to 1.5 milliseconds. All measurements were made in the absence of paging.

● If a double-buffered ISAM or other file is converted without change to VSAM, the first buffer is used for VSAM itself.

improvement in reliability. "We now make just one, scheduled, IPL a week. Though this in part due to the greater reliability of the 3033 on which we now run, our post implementation review while still on the 158s showed consi-

100 machine hours/year for imminent in the way in which quicker scheduled IPLs, and 400 MVS is both packaged and deman hours/year because of no partition redefinition. These were directly attributable to

Megabyte 158; we were suffering

a day due to both hardware and

software failures. This had no

small impact on our TP opera-

The advantages of a multi-

processor configuration led the Royal to combine two 158s into a

3 Megabyte MP running under

MVS, with a considerable

from about one unscheduled IP

"We also benefited from a throughput improvement of

the number of buffers to 10 under MVS. IMS performs worse on a multiprocessor under MVS

than on a uniprocessor. Installations are therefore tending to run IMS and CICS applications on a separate MVS machine.

Most commonly encountered program conversion problem is in moving records from I/O areas to work areas. Where variable length records are involved and the maximum length is currently moved, an exception will be generated under MVS because of its dif-This can lead to a significant ferent buffer allocation. In

general, if you cheated before and got away with it, you will be caught under MVS. ■ If a medium-loaded non-

MVS system is converted to MVS, it will generally use more CPU but will get more work done. A heavily loaded VS1 system will often not get so much work done under MVS.

 MVS poses a number of problems for operators used to older OS system. For example most operators believe that doubling the number of initiators will double the throughput. This is emphatically not the case with MVS, where swapping will in this case reduce performance consider-

## Changes on the way in the packaging and delivery of MVS derable savings. "These included a saving of SIGNIFICANT changes appear format, though this option has not yet been officially amount."

With Release 3.8, the system will no longer be available in distribution library format, instead being supplied in discrete functional modules. It is also likely to be available in the IPO

not yet been officially announced for 3.8.

IBM is also understood to have restructured its program product extensions to MVS. These will not now cut across functional boundaries, as for example the RACF SU did. touching all MVS functions.

As it has done with its other operating systems, notably DOS/VS, functional enhancements are likely in the future to be concentrated in chargeable extensions. One of the first manifestations of this is expec ted to be Release 2 or MVS/SE, which could contain a massive enhancement of MVS function

rance Group.

Coral News appears every quarter to provide users with up-to-date information, news and opinions. Items for inclusion sliguid be sent to the Coral Press Co-ordinator. The National Computing Centre. Oxford Read. Manchester M1 7ED.

#### Standardisation:

A draft British Standard for CORAL 86 has been issued by BSI and is available at £1.50 from their office in 101 Pentonville Road, London N1 9ND. The standard incorporates comments made on the MOD Official Definition — the Blue Book, CORAL 66 has been excepted by ISO as a capital to the standard incorporate of the standard by ISO as a capital to the sta candidate for international stand draft for international reactions.

MOD has now approved the GEC 4070 and 4082 machines which join the 4080 on their standard list. The approval Includes the extended form of the GEC CORAL compiler.

CORAL 66 will undoubtedly feature strongly in an afternoon discussion meeting organised by IEE. The meeting on 21 May will examine Standardisation of high level real time industrial languages. Details from IEE at Savoy Place. London WC2.

Two books are published by NCC: John Webb's Coral Programming published at £5.00 and a course in CORAL 66 by Helliwell and Edward

Training:
Courses in CORAL 66 are regularly offered by several organisations including John Bell, CEGB, Ferrand, GEC, NCC, Preston Polytechtic and SDL, NCC's Real Time Program Design course was developed for the CORAL 68 group and runs for 2 weeks starting A June.

Preston Polytechnic joins the increasing tiet of establishments providing GORAL training. Their course was developed in collaboration with British Aerospace, Aircraft Group, Walton Division, and will run 23-27. April and 10-14 September.

MASCOT — Modular Approach to Systag Construction Operation and a Test — is an integrated approach to design, imblementation and testing of real time perallal processing software based on a time of modular decomposition.

Development is being controlled by a joint industry. — MOD group with major work packages being undertaker by adfinyer houses including CAP Software Sciences Limited and Systams Gesigners Lide SOL siew CORAL compiler for ISM 370 methines between the MASCOT Programming for OS users.



CORAL 66 is helping to speed up passenger dopartures at exports around the world, through many of the computenced departure control systems. One of these systems is at busy Hang Kong Airport.

The system was installed by Scicon Consultancy interestional and Cable and Wireless, and is based on DRP-11/36 computers ururing sudder RSX 11-1M with DEC's CORAL 66 es the main application language. Cetted LOPAC (Lead Optimisation and Pessenger Acceptance Control), the system handles all breas stages of departure control — flight opening, pessenger and baggage check-to, and close-out. The system also handles have weight, type and location of baggage, freight and real loaded on the structure.

The flight opening stage entails the provision of basic information to the load controller such as flight number, route, scheduled departure time, orew, seat configuration, etc., Passenger reservation information to also provided to help the controller silicone seats for groups, individual reserved presengers easily are not at the passengers. It the flight originated at another sirpors, the seating arrangement of the passengers in transit is provided from up-the stations which allows the ochtroller to determine which sents are available for passengers. carding at Hong Kong.

Factor passenger and bagosge check-in procedures are made positive by the system pre-allocating tests for passengers on the retervation list that retaining passenger set selection if delired and automatically calculating excess baggage charges. The system updater passenger and baggage weight totals as check-in progresses.

Circo-out begats when the normal light sheet in deaks our closed and it seets are still evaluable, pay stand by persongers are accepted and sheetsed in.

After close out, the system executates finel load and training typically of the crew, paysengers, being egg, treight, pail and fuel to ensure that the load finite are not exceeded and the wrights are appropriately destinated for the particular strong in use. The system also, products a pastenger transfers, a sesting chart of where they are located and a no-show test.

The nerve centre of the system is the two PDP-11/3t conventes which control in parallel, all data fact into syntam. At any ghon time, only one processor provides compart data and the other as ready for extern

CORAL 66 has been used to prepare the operating software for a new Telecommunications Centre in Heading. The Centre has been opened by the Thames Water Authority to provide a radio network apanning the Authority a region which extends from Bloucester to the Thames Excury—an area of 5.000 square miles. This is the first major telerreity system for river management and provides centralised computer communications to keep in batance up to 40 million gallons of water a day. The system is based on two ARGUS 700G computers and the total cost of the Centre was approximately £2 million.

The Post Office have ordered a QEC 4070 System for design investigation. The system will be used for the design aspects of the National Redio Paging system which will eventually provide a service for more than one and a half million customers. The operating system and the programms development aids will be written in CORAL 68.

A CORAL 68 compiler is included in the initial languages shall be on Sensephore Computer Systems who are huppying the Verguard 7800. The systems are based on the Versan series of mini tromputers and the application includes real-time and multi tracking disc operation. One hundred and thirty representatives of Swise Industry had an introduction to CORAL 65 on 15 March A seminar was jointly organised by DEC and Brown-Bowth at the latter's Research Centre in Baden and included a speaker Iron MOD

Programs in CORAL 66 are among those supported by newly refeased package that provides logging monitoring and recovery features

The package Real Time Aut to Diagnosis (RADAR) diviloped by John Bell, Computer Sorvices, is available in Germany and USA as well as the UK

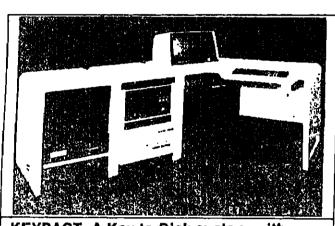




## **BIS directors** appointed

BIS Applied Systems has appointed David Dryer and Derek Potts as division since 1977, and Dryer has development division, is an executive director of the board, as is Gerry Richings who is manager of the Manchester office.

associate directors. Potts has been manager of the company's training worked in the consultancy division where he has led the development of the company's management services. Terry O'Connell, manager of



#### KEYPACT. A Key to Disk system with RJE & batch processing.

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## Walkerden to head **British Olivetti**

ced of Kelth Walkerden as managing director of British Olivetti, one of the largest subsidiaries in the Olivetti group. Walkerden is currently managing director of Olivetti Australia, and has been with the company for the past 16 years. He will be replaced by ike Honigstok, who until now has been northern division manager, with responsibility for Queensiand and the Northern Ter-

Throughout his career with the company Walkerden has held both ales and managerial positions, and In his new role will replace N. Col-angelo, who is returning to his native

Liz Attewell has joined SMR Sales and Marketing Recruiters to set up a new company, SMR Technical Sup-

at the group's inaugural meeting. Mike Taylor has become technical support specialist with Digi-Data, with responsibility for sales, support and cus-tomer training. He was formerly with Ragan International as assist ant engineoring manager.

Digico, Frank Gibbs has become

field service engineer for the com

Jerry Thompson, who is chairman and founder of Shade Computer Services, has been appointed an in-

dustrial representative of the newly

formed BCPL user group committee. The committee was formed earlier

this month at Cambridge university

Bob Lambie, after working as ser vice manager for Wright Air Conditioning for the past three years, has been appointed to the board by Vright Air Conditioning (Scotland).

Paul Keane has been elected to the wly-created position of executive vice-president of Penril. He was prethat chief financial officer.



THE impact of the microprocessor revolution was explained at a graduate conference given by Plessey Telecommunications. Some 170 new graduate trainees attended the conference, where they heard managing director Des Pitcher stress the importance of

the development of young telent in a period of "exciting develop-menta" in the telecommunications industry. Our picture shows some of the graduate recruits looking at an electronic unit during a tour of Plassey's Beaston site.

#### Liveware Saga by Don ... WILL YOU APPOINT A MINISTER FOR LT?







Activities including a sponsored radio show by students at the University of Kent at Canterbury have

applications manager for the US subsidiary of Compeda. He joins the company from Monolithic Memories

where ho was mask design manager

and in his new position will be based

John Couch has become vice-

president, software, for Apple Computer. He was formerly new products manager. In his new position

he will have responsibility for all systems and applications of software

72-hour recorded programme. Other events included suctions and competitions. Seen here is Kairen Even related money towards computer equipment for a blind student. Six student disc jockeys were aponsored to work 12 hours each as part of a marethon sity and chairman of the computer committee.

By Judith Morris

Peter Atkins has joined Arbat Ed Cooper has been appointed field sales manager of Livingston (UK) as project leader. He was pre-Hire. This promotion comes six months after Cooper Joined the company as a salesman. Previously a Barclavs Bank. Nell Chalmers has joined Compusales office manager, Mike Collins has been appointed sales manager of ter Machinery Company as territory manager for Tyneside, Teesside and Humberside, He was previously a Andras Csaplar has become Gaelic salesman with NCR.

Charles Johnson has Joined Priam as vice-president of operations. Before joining the company he was

George Eaglesham is retiring from has been financial controller of the CAD Centre. His place has been taken by Ted Mellish who has come to the centre from the Dol head

Keither New has become product manager with Moore Paragos, where he is to head the launch ! April of their small computer su plies package. He was formen account executive of small busine machines for Moore Paragon South

APRIL 18
Specialised DBMS techniques 1 O'Brian, BCS Specialist group, University College, London WC1.

Micros in action, BCS and Amateur Computing Club, NCC, Manchester,

Which word processor, and seminar, infotech, Regent Centre Hotel, London

Trade union perspectives fan Benson 3CS London branch, Waldort Hotel, Lon-Marconi systems, an appraisal of cur-ent developments. BCS, Stoke Hotel, Udford - 19.30.

The new information media RCS outh Essex branch, West Cliff Hotel,

Seven-a-side soccer and disco. BUS Belfast, Uprichard Purk, Belfast, Details from W and F Heron, tel: Belfast 59415. Euronet, P. Kelly, BCS data com-munication specialist group, BCS head-quarters, 13 Mansfield Street, Landon W1

APRII, 24 What next in the office? NCC, Cale : What next in the office as a second of the way of the w

ming for the 1981 census, BCS Local

Hirmingham, 14 00 Please note on tory on 01-828 2333 if you wish to as-:

HIM CUA annual forum. 9 spl Pat Flotel, Bournemouth 1400.

BCS Sussex branch Visit to \$25 Caledonian Airways, Gatwick \$75 London, 1430 Interactive computing, Study Gra-Computers in Survey Analysis Vast to Polytechnic, Manchester. Mic reprocessor macro consequents North Staffordshire branch Pr.

Layer, Clayton Lodge Hotel, Newco under-1.vmc 20 00. Data protection legislation BCS fabringh branch, Heriot-Watt univers

APRIL 26
Computer added drafting and its
drawing office of the 1980's IMedi-compating techniques section. I Biology
Walk, Landon SWI, 14-30.
Lee large and demonstration BCS Not l ecture and demonstration 805 Mar. Wites branch, PYE TMC Malmester)

The significance of computing B South West branch. Wonford Hopall Barrinck Rond, Exctor. 19.00. Installation visit, to JW Windows BCS

jects. BCS Medical (Se

#### Special travel arrangements to visit the Compec Europe EXNIBITION (Brussels)

IPC Electrical-Electronic Press Ltd., the world's largest publisher of computer, electrical and departure transfers \* 4400 ectronic journals, have mad special arrangements for readers wishing to visit the Compec Europe Exhibition. The cost includes travel by scheduled

Tour A May 6-May 11 1979 (6 nights) at the Sheraton Hotel from C206.00 (7)

Reader's complaint inspires package

ICL is taking advantage of a Philips user's discontent to develop standard software for the motor parts business. The user, SMG Motor Factors of Stourbridge, Worcs, desperately needs a bigger system to handle its stock control operation and ICL has offered to supply SMG with a complete system for 20,000, charging nothing for the software.

earlier this year that the infor-

mer VRC sold to it by Philips

Data Systems was not nearly

powerful enough to handle the

volume of stock updating in-

volved in its business (CW,

Philips offered to part ex-change the Informer for a much

more powerful disc-based P410

system, but Philips costed the 410 system at £36,000—about

£20,000 for the hardware plus

An SMG spokesman told

Blow to

women's

equality

THE potential impact of the in

reduction of the microprocessor "could seriously set back

the progress that women have

made towards equality of opportunity." This was the claim of an official of the clerical

North West area secretary Pater Scott, talking at a joint BCS and NCC discussion on the

micro revolution, said that

women's equality would take a step back because the major

omployers of female labour, banking, insurance and dis-

ribution, would be "absolutely levestated by the introduction

that society would have to

hange to cope with the situe

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Dorset House, Stamford Street,

London SEI 9LU, tel 01-261 8437.

THE two Control Data 7600s at

software required has been de-

University link-up

Brussels from May 8-10, and

Compec Europe

tickets

He told an audience of 200

nion APEX.

£16,000 for the software.

March 1).

plained to Computer Weekly writing all the applications soft-

## W. German authorities flout data

DESPITE West Germany's Data Protection Act, and similar Acts in several separate states, many national and local government authorities are still selling name and address lists on a large scale, according to the Federal data protection commissioner, Hans Peter Bull.

Sometimes these sales comply with the Act, but often they do not, according to Bull. Apparently local authorities in particular do a brisk business in selling details of marriages. births, school-leavers and the like to mailing list firms, banks. and similar agencies. The driver and vehicle licensing centre in Flensburg apparently earns between £500,000 and £750,000 a

year selling registration data. One sale that Bull has censured was the passing of a newsletter mailing list from the Economic Cooperation Ministry to the Protestant Church in Bayarin, which wanted to send out a questionnaire. The list contained information on Church and trade union affilintion, and so its sale was in fact a

breach of the Act. The Act forbids the passing on of a name and address without the subject's permission, but according to Frank Koch, a Bavarian lawyer, many banks and insurance companies include a provision in the small print of their contracts which constitutes this permission being given. Thus, he says, the Act "is transformed into a use-

less scrap of paper". ess scrap of paper.
The Directory and Direct Advertising Association operates on a voluntary basis, what is called the "Robinson Crusoe List" on which people can ask to be put if they want to be taken off advertisers' mailing files.

### **Scanners** for China

A CONTRACT for the first general-purpose CAT scanners to be sold to China has been signed by EMI. The equipment, desined for the Cancer Institute of Peking, consists of two whole body scanners, a 7020 and a 7070, and an Emiplan 7000 Data. The link allows files radiation therapy treatment

### Civil servants' dispute • From front page

mally paid through that compu-

A more recent victim of the scalation is the Customs and Excise cargo section at Heathrow Airport, which has been for almost two months.

"The Customs and Excise people were having trouble with the Laces online import clearance system at Heathrow due to the charmous amount of the cover for the Cramman and Excise warehouse," he said "but it is now taking up to six days."

As an added that it was working was properly. The only problem was properly. The only problem was in the clearance period.

"Normally, it only takes about warehouse," he said "but it is now taking up to six days."

As an added that it was working properly. The only problem was in the clearance period.

"Normally, it only takes about warehouse," he said "but it was working properly. The only problem was in the clearance period.

"Normally, it only takes about warehouse," he said "but it is a said "b

to the enormous amount of reight being held up there," said a spokesman for the Civil and a spokesman for the Civil and There was an attempt to get aready working to rule."

There was an attempt to get Union leader, Moss Evans Union lea

The allegation that there were problems with the Laces system was denied by a Customs and Excise spokesman, however who said that it was working

staff to cover for the CPSA members, the union is working



Two young visitors inspect a Honeywell Level 6 minicomputer at the Careers for the 1980's - Scotland exhibition, held at the Kelvin Hall, Philips told CW that it would Glasgow. At the Honeywell stand, those looking for a job could enter their qualifications into the computer, which then displayed appropriate job descriptions and vacancies at Honeywell's factories in Newhouse and Uddingston. Some 48,500 visitors attended the exhibition which was help SMG find a buyer for the informer and guaranteed to

#### Indian govt order goes to CDC THE central mainframe for In- mini-based terminals serving all It is understood that in

provide the Informer's new own-

er with full hardware and soft-

ware support.

Funded by the United Nations Finalists for the \$2.7 million development programme, the contract, which carries much NIC is to be a hierarchical net- prestige, were CDC, and Burwork of minicomputers and roughs with a B7800.

matics centre is to be a Control. Indian Government (CW. using the earlier B7700, outper-November 2, 1978).

dia's ambitious national infor- the major departments of the benchmark tests Burroughs, formed CDC, but that a final price reduction by the latter, coupled with delays in production of the B7800, tipped the scales in favour of the Cyber 172.

From front page

running of systems under emulation

Some of the original 1900 systems are still running under emulation on the 2970s, although most have now been converted to run under VME/B along with new systems.

Replying to the criticisms in the director of audit's report, the director of administration and management services pointed out that the review on which the report was based took place during the most troublesome period of changeover in July/ lugust läst year.

He admitted that getting the 2970 system to operate satisfactorily had been more difficult than expected and that the difficulties would have been more easily resolved if the 1900s had been kept as back-up after June last year when the changeove was made. But this would have cost \$500.000 in rental.

He revealed that ICL had suo offed 750K bytes of additional memory for the 2970s at no extracharge as part of its efforts to improve their performance.



alysts remain sceptical about the rosy future that has been forescen for bubble memories, the news that Bell Laboratories could be producing a single, I Mbit device (CW, March 29) within a year highlights the potential of this new technology

The development team, led by the co-inventor of the technology, Andrew Bobeck, has found a way round some of the design and production problems that could have restricted its development. The memories Bell ns will be a third the size of those currently available, and have a duta rate that is ten timos

Bobeck announced the development at a conference on magnetic bubbles in Palm Springs, California.

His team, Stuart Blank, Duane Butherus, Frank Clak and Walter Strauss, see the development telecommunications area. Bell Labs is already using bubble memories in some telecommunications applications, not- of the market. ably the 13A Announcement

System. Here they are used to play back the "call-assist"

rate and the reduction in device size is the development of a new method of moving the magnetic domains - bubbles - around the device. Current techniques require that the garnet material used to hold the bubbles is centred between a pair of coils. These generate a rotating mag-netic field to move the bubbles.

Bell's new approach is to replace the coils with thin layers of either gold or aluminium. These layers have oval holes etched into them, and when a current is applied to them a magnetic field is created.

A major advantage of this new development is that the manufacturing process required is now compatible with semiconductor techniques. which could mean they will be cheaper to manufacture.

Disregarding for the momen extending the potential of the the new applications for bubble bubble memory beyond the memories, such as the telecommarket for replacing existing munications areas being ex-magnetic media, and into the ploited and examined currently by Bell, this latest development could well change the views of some sceptics about the future

Venture Development Corp. a

## of systems EVEN though microcomputers have drastically reduced the cost

vestment company in Wallesley, Mass, has for example discoun-The key to the increase in data ted many of the enthusiastic predictions about the bubble memory market, and has put a limit of 230 million dollars a year on its predictions for 1981 factory shipments of the device.

The basis of these predictions was the expense of using the devices as replacements for moving head disc memories, the resulting conclusion being that the major market would be in competition with fixed head systems only

Bell apparently feels that such market estimates were eminently justifiable, before this new approach to bubble memory manufacture was developed. However, the possibility of much lower unit costs that the development heralds could



of obtaining computing power, they can still represent a consi-derable investment for many purchasers, and the prospect of buyers making expensive mis-takes in their choice of microcomputer system has attracted another company to start up a rental service for small systems.

This latest company is Microdigital, the Liverpool-based computer store, and its rental operation, Microdigital Hire, plans to have available a wide

operation, Microdigital Hire, plans to have available a wide range of systems to choose from. These will include the Commodore Pet, Nascom 1, Exidy Sorcerer, Tandy TRS-80 and the Apple II. Prices for hiring these systems will range from £2 a day for a Nascom 1 to £10 a day for an Apple II. with 48K bytes of Apple II with 48K bytes of

A full range of peripheral sys-tems are also planned to be avail-able, as will a software library currently being developed.



lude the availability of North Star Horizon and Vector MZ systems through the hire company. The new operation is to be managed by Mike Maughan, seen

ere with an Apple II and an Exidy

 Microdigital is about to as nounce a new "high-level language designed to run es a standard Nascom 1. Called M5, the language takes up 600 bytas of memory. It will cost £10 to buy, and will be given free with

## Help and advice from users' club surgeries

"Then stop using the light No? Maybe not, but it is the sort of corn that immediately

springs to mind with the announcement of what basically seems to be a good idea. Micus, the new microcomputer user club formed by the Institute of Data Processing

Management, has decided to hold monthly surgeries for existing and potential users, at which three or four specialists will be on hand to give help and

The first is planned for April 26, and will be held at 68 Oxford Street, London W1, between 4 future.

"DOCTOR, doctor, my computer's got spots before the eyes."

and 6 pm. The second, in June, will be a surgery dedicated to advice and help for users of the Commodore Pet. Later in the summer, the club plans to hold a telephone surgery, a phone-in for people who cannot get to

> The May surgery is being missed to make way for the an-nual meeting of the IDPM. Scheduled for May 23, the AGM will incorporate a conference on the subject of Micro Manage-

> To be held at the Bloomsbury Centre Hotel in London, it is expected to explore such topics as the impact of micros in traditional data processing, and some ideas of the office of the

## Mixed-disc easier to use with **CP/M** change

A RELATIVELY simple modifi- addition of a second disc map cation to the popular CP/M table. The standard CP/M has ystem for microcom- one such table, which maps be puters has been written by the logical and physical sectors of just one size of floppy disc.
The second table added by Abacus Computers, and allows the use of two different sizes of floppy disc drive in one system Abacus is held in the CBIOS configuration. According to Abacus managing director Derek Rowe, this overcomes one of the few weak spots in an other-

wise excellent operating system.
The advantage of the modifidisc map is written into the system memory and utilised in the cation, Rowe says, is that mixed same way as the original map. disc operations can now be employed with total transfore be accommodated while the parency to the user. He feels this system is running.

According to Rowe, the cost of the modified CP/M will be should be of particular interest to potential OEM systems buil-

The basis of the change is the

## Two new models from AMi

GREATER integration of the address up to 64K bytes of systems functions on board the memory. Each incorporates chip are provided on the new clock circultry, thus sliminating seed for the \$8875 clock chip sors from AMI Microsystems, required with earlier microsystems, both chips are object code compared to processors. The \$8802 includes Both chips are object code comprocessors. The \$6802 includes patible with the \$6800 and can 128 bytes of RAM

systems functions on board the memory. Each incorporates

section of the operating system

operating commands.

- 512 bytes of user-definable

When required, the second

Changes in disc size can there-

about half as much again as the

Improve its working relationship with BASF storage media

-the original A BORING WASTE OF TIME, OR A WAY TO GET LATEST IDEAS?

## What do you get out of a week at a conference? By Nicholas Enticknap

pots of the big city? A refreshing break from the daily grind? A stimulating opportunity to gain perspective on the latest ideas? Or a boring waste of time spent listening to self-opinionated nonentities who like hearing the sound of their own voices?

These are the sort of views you are likely to hear whenever the subject of conferences crops up. In general, they do serve a valuable function; at least, that is the verdict of many of our readers who tell us how they appreciate Computer Weekly's regular coverage of upcoming events (see below).

The trouble is that there are too many, all of them covering system. But justification is better sense of proportion about the installation's problems. subjects of compelling interest. But the value to be derived from them is virtually impossible to They provide information,

they give a perspective on a particular area of development. but they don't give you a nice quantifiable saving which can be duly gift-wrapped and presented to senior management for approval.

In some cases, obviously, the value can be taken for granted. there are other benefits to be If you are just about to acquire a gained from going to a consmall business system, it makes sense to go to a conference on the office can help you get a ones are really worth going to?

rarely as easy as that.

For those involved in high level strategic planning, it's part of the job to keep abreast of the latest developments, and conferences are a good way of doing so. But if your responsibility relates more to day-to-day corporate activity, two or three days away from the office is much more difficult to manage.

Apart from the question of ference. Simply getting out of And the stimulus of meeting

new people and considering everyday concerns does freshen the mind and generate new en-This line of argument is exactly the same as the one most people would adopt to justify

their annual holiday(s). But clearly the DPM cannot go off on holiday every week; equally acquiring needed information, clearly, he cannot go to every conference which might interest

So how do you decide which

Conferences are almost an industry on their own as witnessed by the en tries at the foot of this page. Nicholas Enticknap, himself a regular "victim," takes a lighthearted swipe at the conference scene. He urges that they should be better planned and documen-

authoritative speakers, leading manufacturers, specially tailored for, of great interest and benefit to, all of which tell you nothing. And the wording in general borders on the meaningless.

Conferences can easily de-For most people, the answer is generate into mere chat-shows if gut reaction. But on the off- they are not carefully thought chance that there might be a out and properly structured. The more scientific answer, we con- subject should be clearly detacted one or two conference fined, and the various aspects to companies to see what they be tackled by the different speakers should be precisely de-

considering. It is sad but true that some people more or less ference circuit, skilfully disguising the same talk to cover a whole variety of different topics. Such people are usually entertaining speakers, but their familiarity with the subject under discussion varies from remote to non-existent.

sions about future events. Nor does it tell you much about why people go to con- detail in their CV. If they have ferences - most of them say it's any experience worth menbecause they want information. which is not very illuminating.

Funnily enough, these responses tend to be rather uncritical about the subject matter; delegates usually reserve the venue and the catering. gone into the conference. which suggests that the acquisition of information was not the

it's historical information, and

only objective! have difficulty in providing convincing reasons why people should go to their extravaganyas is shown up conspicuously in their publicity.

The word "conference" itself is virtually taboo — you are much more likely to read about a seminar, a forum, or, if they are really trying to impress, a sym-

puff-type expressions such as days spent out of the office.

To put it briefly, they didn't. The speakers, too, are worth The established conference companies, such as Infotech and Online, follow the practice of issuing questionnaires to delegates at the end of each con-This does give them some kind of ideas about how well they have done, which speakers were good, and that kind of thing. But

not much use for making deci-These charlatans are betrayed in publicity material by a lack of tioning you can be sure the promotors won't be trying to hide it

A final point to consider is the question of documentation. This their venom for description of the quality of planning that has

If proceedings, which include a write-up of what each speaker is going to say, are to be ready in That conference organisers time for the event; the organi months in advance.

- Good docomentation also give the delegate a chance to concentrate on what the speakers are saying, rather than gives him something to show to his own manager when he gets back. It's always a good tactical move to have something The text is then sprinkled with positive to show for those few

### **CONFERENCES**

THE INSTITUTION OF ELECTRICAL THE INSTITUTION OF ELECTRICAL ENGINEERS is organising a major conference as a part of Communications 80, for the exchange of information and views on the latest trends and developments in communications technology. The aim is to highlight the user aspects of communications equipment and systems. It will take piace at the Metropole Hotel, at the NEC, Birmingham, from April 15-18. Details from the Conference Department, IEE, Savoy Place, London WC2 OBL.

THE National Agricultural Centre near THE National Agricultural Centre near Kenliworth is the venue for the accord Numerical Control Equipment exhibition and conference from April 22-24. On show will be the latest developments in the automatic control of machine tools. for re-equipping the manufacturing industry. Nc.79 is the second specialised event concerning the applications of numerical control and epimputer, skied manufacturing. It is sponsored by UK Committee magezine, and Numeridex. Details from Corinibian Exhibitions, 290 Brighton Road, South Croydon. Tel. 01-

A WORKSHOP to increase awareness of how resources can be planned and controlled is to be run by BIS Applied Systems from April 23-25 at the Kensington Palace Hotel, London, Booking details from Jackie Collings; BIS Applied Systems, York House, 199 Wostminater Bridge Road, London, SEI 7UT, Tel: 01-633 6868.

o.3 1886.

A TWO-DAY memory designer's seminar, organised by Intel, will: be held at the Balta International Centre, 185 Piccadiliy, London, WI, from April 25-26. The seminar is intended to help engineers design better systems using available static dynamic ROM and EPROM devices.

Applications and design from the Seminar Applications and design to the central control of the central contr Applications and details from the Seminar Registrar, Tel: Oxford 771431

HEWLETT-PACKARD is to hold two one HEWLETT-PACKARD is to had two one opto-electronic applications, at the particular of the particular of

COMPUTER traud is the theme of a one-day seminar, to be held on May 3 designed to assist senter businessmen, their pro-

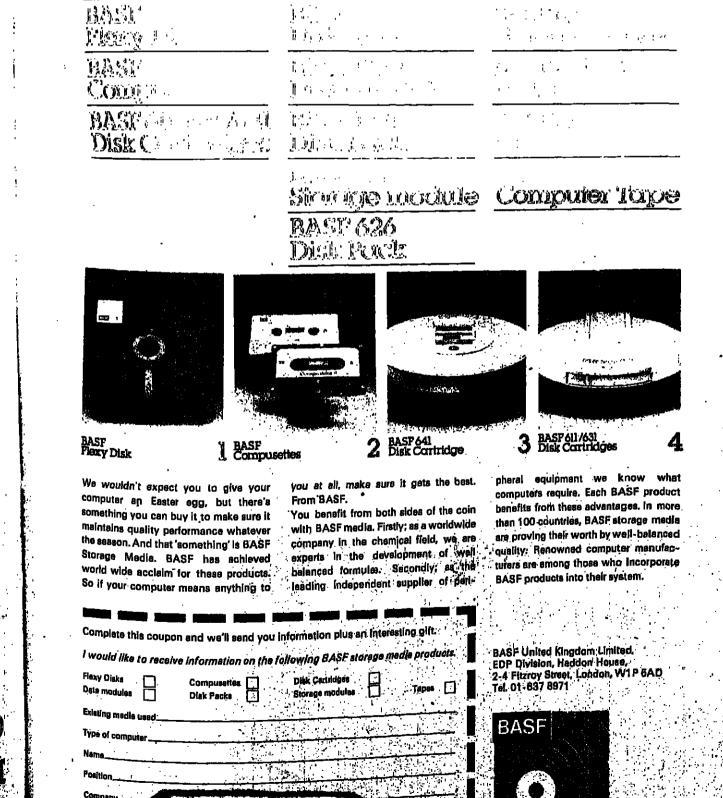
fessional udvisers and DP specialists on the risks of computer fraud and other security incidents. It will be held at the Royal Garden Hotel, Kensington High Street, London WA. It is organised by EIB of Oxford. Tel: 0865 512242.

THE Selliac II workshop on method of interaction will be held from May 7-11 This follows the trip workshop on metho This follows the fifth workshop on methodology in computer graphics which took place in Selliat, France in 1976. The second workshop alms to solve some of the problems in understanding the psychological implications of interaction and defining the dimensions of interaction. Details may be obtained from Professor F.R.A. Hoppgood, Selliac II workshop, at the Rutherford Laboratory. Tel. 0235 21900 ext 372.

TMSA and TTS are sponsoring two separate two-day events. Managing software projects and software cost estimating will both be held in London on May 14-15, and in Geneva on May 17-18. For further information, contact TMSA/ TTS, TMSA software seminars, c/o State of the Art Ltd. Victoria House, Suite 501. Southampton Row, London, WC1B 4EJ. Tel: 01-104 4793.

8tS.DELTAK has chosen the theme of the impact of computers on productivity for its 1979 international training conference. Speakers will include Dr Rhodes. Boyson, MP. Dr James Martin and Michael Jackson, who will discuss the implications of changes taking place in data processing systems technology and the increasing demand for skilled DP professionals. The conference will take place at the Sharaton Skyline Hotel. London. Airport from May 21-23. For further details contact the Registrar BIS-Deligh, 17-23 Stamford Street, London. SEI, JC: 01-281 9760.

A WORKSHOP designed to histst three riess to deplot research findings, has been organised by the Library and Information group. It is mittled Exploiting readers at IRG workshop, and the speakers include I.M. Brittain. C. Harris, L. Mowat and E. Whalley. The workshop will take piece from June 22.24 at Hunterchite, Manor, Taplow, Berkehte, and details party be obtained from Alan Coort, C.O. Department of Library, Studies Loughborough University, Leicesternities. Tel. (508 63/71; ext 312.



## Computers are not an exception to regulation centralised



Threat posed by govt databases

islation, when we realised that we later had to receive some extra bills, charging us the can be driven faster than now just have data protection laws. So am I, but I don't want to other technologies is, however, keep them in force longer (CW, March 8) ends with the old law which required that each car ways positive technology. had to be preceded by a man Most of us, including those walking down the road carrying.

· a red flag. I have used that example for years in speeches, but I usually add: This rule was abolished because we got used to the car, which suddenly could go faster

For the moment, data protection legislation in various countries is one way to pilot the development of computerisation into a structure acceptable to the citizens. Some day these laws will probably be abolished. But what will we get instead? The "red flag" rule was replaced

extra bills, charging us the negative impacts of one in many

running computers at speeds faster than man ever could process information, accept society's demand for yearly car conrols, rules about anti-pollution devices, licensing of drivers, speed limits, security equipment, limitations on vehicle size, penal codes for drunk drivers. Such legislation has become as natural to us as many other laws without which we cannot

Computers are not an exception to regulation. Looking into other sectors of technology, one finds much legislation to protect by some of the most extensive citizens or society. Let's face and often very bureaucratic leg- realities: We manufacture cars

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other 4300 models during the

\* No additional usage charges,

very reasonable cost.

\* Memory or feature additions at

If you're not so lucky, but still

it through Atlantic.

lease term.

not a reason by itself to regulate than necessary.

If Rory Johnston realises: that computerisation is changing the world; that computerisation has a tendency to marry other technologies, such as telecommunications; that such marriages have already meant a revolution, an information explosion: that development of computerisation is far from being at an end, not even at the beginning of the end - perhaps just at the end of the beginning; that man many times before has faced new ages, developing very slowly compared with today, but causing future shocks, and that many believe that society today cannot afford such shocks -

WIN

need some additional power,

Atlantic's Rental or

months).

as it arrives.

shorter lead time.

then why not take advantage of

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powerful 370 Central Processors.

\*Short term rent (minimum 12

\*FLEXLEASE with the option

to upgrade to your 4300 as soon

\*We may be able to supply a

new 4300 direct from IBM on a

JAN FREESE Director-General Datainspektionen Stockholm, Sweden

which I and others have raise HAVING studied Rory Johnston's further comments on the privacy issue (CW, March 22), I Since I believe that privacy is serious and important subjeam not satisfied that he has am very concerned that each adequately responded to points argument and counter argument should be treated in

scrupulous and thoughth

As I said in my earlier letter, I

believe that the public's min

worry about computers a

or ivacy is "with the threat pow

centralised governmen

atabases and with the slowler

steady move towards a quas

police state". Nothing that

have read, either in the Pres

generally or from what John-

ton has said, has begun to co

vince me that this view is at

ลโลยากโรโ and that we should น

the future with anything ba

Many of the arguments a

cressed about privacy seems

rne to reveal an unbelieuts

degree of naiveté. A prire

example is the oft-quoted of a

you have nothing to fear. Its

is a dangerous and studd chir.

to make in a world whee bje

the past 50 years, million of

minocent people have been o

terminated merely because

lackinged to a particular &

religious or political group

tion that computers offer

scrious threat to pers

privacy, and that the same a

blems will exist whether the

are computers or not. As Jobs

ton, apparently in agreemen

with this idea, says: "Hills

managed perfectly well withou

computers". However, 09

could similarly add that Hits

also managed perfectly at

without nuclear weapons, b.

this would surely not then he

us to the absurd conclusion that

we have nothing to fear free

Information gives people it power to do things. With the

information-handling capabili

information-handing capacity of the computer this power call (and will) be enormously increased. The power will be used in the future both to benefit the individual and society and is individual and society and exert

tually create for ourselful remains to be seen. The press

JOHN WELFORD

trends are not encouraging.

nuclear weapons.

I find equally curious them

## The law already protects data

RORY JOHNSTON's article Data Protection Laws - the Real Threat (CW, March 8) cannot be allowed to pass without comment. Firstly, the more general law does now protect data. Dishonestly to copy, erase or alter data in a system is probably an offence against the Theft Act 1968; the civil law of copyright, patent and (as Johnston himself points out) defamation, all have applications in the computing world. The arguments advanced by Johnston apply then he would be happy that we equally to these fields, yet no one suggests that these laws are

> the duty upon them. Finally, while the dishonest operator, programmer or system analyst may ultimately defeat any system, there are hardware, software and managerial techriques available to make the task very difficult. These techniques are flexible, and, properly applied, so improve the officiency and security of the ystem that they are cost effec-

> France, Germany, Sweden and Norway in Europe all have no comparable protection. Were this country to stand aloof we would not be a data haven but a

Secondly, a clear statement of law imposing standards and duties on those concerned with data processing will command the natural obedience of the vast majority. Practices that are now tolerated will be seen to be wrong and will be eschewed --unless the proportion of dis-honest individudals is higher m the computing world than elsewhere. There are many areas of life where inspectors have the right to examine the way in which work is carried on, from weights and measures to fac-Tories — and most are backed by criminal sanctions. People cooperate because the law imposes:

Stoke Poges, Berks

data protection laws, with (under one name of another) data protection authorities. The laws are backed by criminal sanctions, which are sometimes severe - in France from next January fines of up to 2,000,000 francs and/or one- to 5-year to invade privacy and erri control over people's lives what kind of a society we shall eve jail sentences come into effect. These laws restrict the flow of data to countries where there is

M. HELY

## Rory Johnston replies

ROTY Johnston repues

MR FREESE and I differ on a basic issue of principle. He stated his philosophy thus at a conference on cross-border data flow (CW, December 14, 1978): "You must regulate the free flow of data so it will flow free."

I disagree fundamentally. Regulations in this case can only hinder communication; we are not dealing here with motor cars that get into traffic Jams. Governments all over the world are moving towards the imposition of controls on their media and information sources, and I and many others, including Lord McGregor (CW, March 29) think this threat to free speech is very sinister.

Citing other aspects of technology that are regulated is no argument for regulating computers, since for every machine that is regulated when on the public highway, not when driving in your own properly. Washing machines is not have to be registered. Dublicating machines are

# College with 100%

record

on jobs

I WAS interested to read the article on the NCC Threshold course, and in particular to read of the "DP manager, who asked that his name be withheld" and who "was very disappointed" at the generality and superficiality of the course (CW, February 22). Nobody has ever claimed that

Nobody has ever claimed that the Threshold course can turn

tyros into fully competent and experienced programmers or

possess a proven aptitude for DP

work and then provide a fairly broad basis for their future car-

eer, and in particular to provide specific training for operations

being made.

would like to visit us at Dudley

perience aspect of the course.

would accept this offer.

Dudley Technical College

I would like to think that the

**B.A.S. PATTERSON** 

'anonymous DP manager"

Deputy Head Department of Mathematics and

THE EDITOR welcomes letters

commenting on subjects published in Computer Weekly, or on original topics. All letters must be accompanied by the writer's name and address, not recessarily for publication.

To: The Editor, Computer Weekly, Dorset House, Stamford Street, London SE1 9LU

## A collar and tie policy for ops

Majesty's Services' computer output leaves a lot to be desired. Having a letter from Ernie the

other day containing some Pre-

mium Bond winnings, I was ab-

solutely amazed at the "wavy

line" printing. I would imagine

that the operators who pro

duced that document don't hold

BARRY DENYER.

with the collar and tie idea.

Lloyd's Bank

Worthing.

Registrar's Dept.,

operators overnight; what it does do is first of all to find those I WAS intrigued by the item on who can benefit from the training provided and who operators' clothes and mode of dress (Op Spot, March 22, 1979). I agree wholeheartedly with Bernard Allen when he states that this matter is not trivial or too unimportant to warrant the interest of operators.

must and programming.
It is clear that the majority of Standards maintained, no matter how high other DP managers in this area those standards may be, My inwould not agree with the anonstallation, Lloyds Bank Registymous speaker, for the students rar's, Durrington, insists on a "collar and tie" policy 24 hours a from this college following the same course are proving very day The operators accept this successful in gaining employpolicy and after a while it bement and in fact every one of the comes normal. The bank does, 21 students who left us in however, provide each operator August 1978 gained DP job . . . a with two white dust jackets free 100 per cent record not easy to of charge and replaces them equal anywhere.
Follow-up of our other every 4-5 years! Unfortunately, the jackets are not made to a very high standard and tend to Threshold students over the past two years has revealed that all full to pieces after 3-4 years! are proving to be better than They do protect the operators average and that employers are very pleased with the progress from various sources of contamination, such as ink from

if any local DP manager easily soil normal clothes. I think that as our employers and meet staff and Threshold are generous enough to give us jackets to protect our clothes. students he will be made very welcome, whether he is just the least that we can do in return curious as to the pattern of is to wear garments suitable to training or the potential availour "banking" image. Which means collar and tie, but no uble, whether he is looking for trainee/junior staff or whether he is prepared to help by providing the relevant works ex-

print ribbons which could quite

The standard of output from this installation is of the highest quality (of necessity) and it is my belief that this stems from the fact that the bank demands high standards for everything from an operator's mode of dress to a certificate of share holding for a member of the public.

If you want to check my last statement about Lloyds Bank's high standard then I suggest that you have a look at any statement or certificate issued from one of the computer centres belonging to Lloyds and compare it with one of those very nice letters from Ernie. Her

## -Spare his blushes-

WE recently advertised in Com-puter Waekly for six cheap YDUs, giving our telephone number as contact. We were pleased with the response and did a deal with a bank in London for no less than 30. Independent or no less then 10. Unfortun-itely, I did not record the phone number of the gen-man concerned and I am now

in the embarrassing position of having bought 10 VDUs from someone i cen't contact! Can anybody help to make my red face return to its normal

J. S. McKENZIE

## crime and ethics

wrong with manipulating a computer program for personal

in the second place it is worrying that Juries betray such
unconcern over their activities.
Witness the young man who
used a Pacific Telephone and
felegraph computer to siphon
off \$1 million worth of parts,
which he then sold on the black
market.

ally impossible except by circumstantial evidence a sud-den jump in his standard of

Imagine how big the Equity Funding bubble might have, grown if encryption had been the order of the day. Offering cryptography to a computer-user even a modicum less than 100% honourable is like giving him a blank cheque from the terms.

His sentence? Sixty days in soil in fact he was released, for For every such rogue locked 10 who would jump at the a technological environment where detection would be virtue.

## **Adier aims** at first time users

A SYSTEM almed at first-time users prepared to take on a VDU/floppy disc machine from the start rother than being weaned on magnetic ledger cards, has been introduced by Adler Business Systems. Called the TA 1100, it costs £9,500.

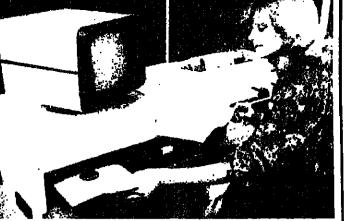
TA 1100 hardware includes a microprocessor based CPU with a 24K byte ROM for system software and 16K of user memory.

24k byte ROM for system software and 16k of user memory, twin floppy disc drives each holding 456k bytes, a VDU that shows 22 lines of 48 characters and a 20 chps golf ball printer with microprocessor optimised bi-directional printing.

Standard software packages offered with the TA 1100 cover

accounting with invoice produc-tion and stock control, purchase and nominal ledger accounting with cash control, and payroll accounting for hourly, weekly or

software package of the user's choice and additional programs



applications like sales ledger from the existing library are £60

monthly pay.

The £9,500 price includes one

each.

ABS says that the TA 1100 is simed at firms with a turnover of up to £1 million and the company plans to demonstrate the system at private exhibitions to be held in May and June in London, Birmingham, Manchester, Leeds, Edinburgh and Glasgow.

## Lancs hospital adapts Argus for path lab work

THE Royal Lancaster Infirma- ments, corrects for drift, per- nersmith Hospital, West Lonry's pathology lab has acquired a Ferranti Argus 700 minicomputer which will cut out much of the clerical work involved in the production of medical reports. The system accepts data pro-

duced by inboratory instru-

forms mathematical correlation of a series of tests and produces reports, at the same time storing historical and statistical data on

The suite of programs was minicomputer and gave it the originally developed at Ham-name of Delphi-Phoenix.

It was acquired by the Northwhich modified it for running on its own Ferranti Argus

## IAL believes this 1200 bps modem is streets ahead ando you?

Many users believe the IAL 1200 EP to be the

best 1200 bps modem on the market. With good

The IAL 1200 is designed for trouble-free, automatic unattended operation. It accepts 600 or 1200 bps synchronous or up to 1200 bps asynchronous digital data, modulates it using Frequency Shift Keying, and transmits the FSK signal over 2- or 4-wire leased

Diagnostic functions are a built-in feature of the IAL 1200. VF local loopback and digital loopback, allow local and remote modems and the line to be tested. Visual indicators for the V.24 signals which include Transmitted Data. Received Data. Request to Send.

Ready for Sending and Carner Detect as well as Power On and Test are located on the front panel for easy.

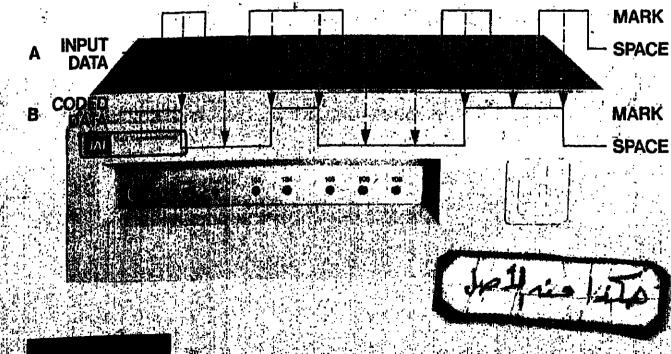
The 1200 EP is of single card construction. utilising LSI technology and is available stand alone as shown here, or in the rack-mounted EPR version.



Sixteen 1200 EPR moderns can be packaged into each 19" shelf and, if required, intermixed with the IAL 2400 EPR modem. Rack-mounting is, of course, more usual at central data processing sites.

Compatible with CCITT V23, V24 & 28 standards, proven in applications throughout the world, the JAL 1200 EP is inexpensive - and exceptional value for money. Ask us about it.

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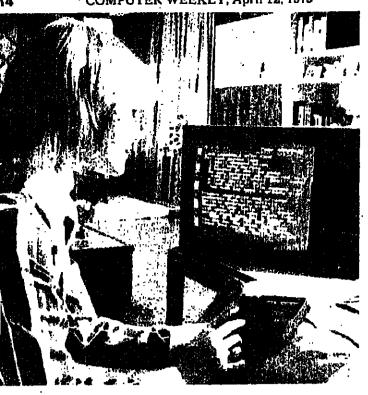
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## French seek end to incompatibility

proposed standards for videotex ween the UK Post Office, the services based on the feeling Bundespost and the CCETT that they will in future have to interwork with other services such as telex, teletex and facsimile, not to mention teletext which Bernard Marti, the author of the article on the French systems, refers to as "broadcast

Studies on broadcast videotex started in the CCETT, the Centre Commun d'Etudes de Television et Telecommunications, at Rennes, France, in late 1973, primarily because the UK teletext system was regarded as too closed and integrated to be

The first stage of Antione, the development of a modified television receiver, led to the implementation of a packet switched broadcasting network which was used to offer an experimental stock exchange inormation service in May 1977.

By August, CCETT was able to demonstrate an interactive system at the Berlin Radio Fair The system was linked to a simple database on its timesharing service in Rennes by a leased line, via a terminal concentrator in Berlin.

teams to define possible standards for European videotex. A solution was produced which allowed compatibility at display level, and when this was amended in a CEPT meeting in March 1978 it was supported by six administrations excluding the UK, and it now forms the basis on which French manufacturers are wor-

Antiope uses 16 bits per character, which enables colour and flashing to be set for each character independently, instead of readily adapted to Erenoir by a separate control character. Feoulisments. screen where it is used. By using the microprocessor in the set. viewdata codes can be converted to the codes used by Antiope systems, the database Titan and the videotex service

It is hoped that international standards will be agreed before French manufacturers go into production for the introduction of the public broadcast videotex service in 1980, as well as the trial service of interactive videotex for 3,000 users in Velizy near Paris. The manufacturers feel the deadline is this month or

Donald Kennett surveys viewdata/videotex

## The race is on to set standards and reach mass market

FIRST in the field, Pressells still in its infrancy, but the thinks on: to set standards for electronic information systems of all kinds, to point in mass producing sets until there is a public service for themse discover ways of integrating different systems, to stimulate mass that for example, the Taxas instruments decoder that there is a public service for themse discover ways of integrating different systems, to stimulate mass that for example, the Taxas instruments decoder.

The Post Office Prestel system has had 80 ports svailable for its test service since October last year, which it says is more than adequate for the number of terminals in the field, but at the same time it has discouraged rganisations whose use of the system would be "excessive," such as the itock Exchange, betting organisations and suppliers of coin-operated

Coin terminal manufacturer Cherry Leisure's marketing manager, Richard Davies said it would not be worthwhile setting up production for fewer than 100 sets and the Post Office had limited it to six initially and 30 from the launch last month of the partial public service for domestic users

VIEWDATA and other electronic information services seem poised to enter our lives on a large scale, but how much effect they have on us will depend on how cheap and how easy they are to use both for information providers and end users.

Cheapness and case of use are needed to set up up a snowball effect in which greater use stimulates the provision of more information and other services. more enhancements to user equipment and vet cheaper products. Without this kind of interactive growth it is doubtful whether information provision can be profitable.

These considerations form rt of the overview by Richard Clark of newly-formed information consultants Joan de Smith and Partners in a series of six articles in the April issue of Computer Communications\* covering progress in several countries on viewdata, or

that, for example, the Texas Instruments decoder module can only distone original telephone number allocated by the Post Office and this proved to be the less reliable number of the two new available

foreign set makers who from September will be allowed to sell sets sets for use with the service, so long as they meet the Post Office and and technical requirements. The UK set makers are not keen to but tion of their agreement with the Post Office which opening then, but the alternative is that viewdata, the system which prompisis nent of many other versions of videotex all over the work, ose its lead and see another implementation clean up the world mile

municating word processor te

ferred to, again confusingly a

Wideband systems use and

carrying capacity either to

broadcast something like 50%

frames of information percha

nel (instead of about 100 ທ ເ

narrowband system), or th

can carry a full video signalt.

go on the screen instead of bor

in the generation of a view

signal in the set. Example t

clude Oube in the US, Captin

brondenst teletext services:

clude Ceefax and Oracle in the

UK, Biblos in Belgium.?

schirmzeitung and Videom

West Germany, Text-b

mark and Holland.

Sweden and Teletext in It.

Problems which could a

setbacks to any of the vi-

systems include potentia.

responsibilities for defant

or obscene material, discrit...

tion against information pa

ders, copyright issues and

vertising standards. Press

legal boundaries being

have to be redefined E.

regulation of message senic

broadcasters and publisher

Examples of narrowbar

in Japan and Reuters Morito

coded as characters to bev-

only has to be demodulate

Number Growth 2 About 20 during 1979 User ports (lines into 84 | 4,000 during 1979 100 on PO and

computers) Information providing organisations

154 0 (waiting list about 70) 95,500 | 3,500/week 30-50/week

with facsimile systems, as well

Australia, South Africa, Hong

Kong and the USSR are all in-

teractive videotex systems,

Clark mentions the narrowband

broadcast or teletext services,

one of which is in Germany and

confusingly known as Videotext

with the extra "t". Other related

categories are wideband broad-

cast and wideband interactive

services. Outside the four cate-

gories other communications

services on their own develop-

ment path are expected to merge

eventually and therefore must

be taken into account as early as

merging cannot yet be foreseen.

General Nova supplied to the

Central Administration of

providers have local editing

inpability and were developed

by another Swedish company,

The system, called DataVi-

sions with the UK Post Office.

but is being developed indepen-

dently in several stages. After

starting with a one-way infor-

mation service, interactive wor-

king will be added, followed by

'elecommunications as a turn-

Swedes test Nova

Alongside the narrowband in-

terested in simple systems.

TV-company premises) Table 1: Post Office viewdata statistics (UK)

are collectively known interna- aim to provide interworking tionally. Clark sets the interactive narrowband videotex services in the context of the broader field of electronic publishing.

Prestei computers

Tost users

The competition between systems is reflected in the competition between priorities in standardisation work. Ease of implementation vies with compatibility, both with existing data transmission standards and sion standards.

Canadian studies into high

## Canadian service aims at integration

THE proposed Canadian low resolution terminal it videotex service is now called executes them as low resolution. Telidon, and its developers are The PDI method requires a working on it with an eye to the PDI processor in the terminal, future. A major element of that but at current LSI prices it is future is seen as integration with claimed to be possible to build a future services and to this end reasonably advanced terminal resolution graphics, as well as average consumer. As prices communication medium and the erminal capabilities.

The future is also seen as bringing the possibility of videotex terminals which will generate graphic images, using he picture description instrucions or PDIs now being experimented with, and manipulating them using picture more economic than the chamanipulation instructions or racter method used in viewdata Mis such as rotate, scale down . and transpose.

An image could be transmit ted to another suitable terminal and the users, say an architect and his client, could manipulate: the same image conversationally using joysticks or lightpens, with only the modifications passing between terminals as PMIs, instead of renewing the whole image each time.

whole image each time.

Transmission of information in Telidon uses standard seven-bit code plus parity and the Shift Out control character defined in ISO 646 to change to graphics mode it is designed to be compatible with existing business terminals and the emerging teletex international standards as well as videotex.

If a terminal cannot handles the graphics if receives it ignores them, but this does not prevent it receiving the text of initial means that the independence of the broadcast videotex.

Betting the transmission of the prevent it receiving the text of initial without dispute called, in the independence of the service from the transmission from the transmissio

they are catering for high within the buying power of the aiming for independence of as continue to fall, more powerful many elements of the total sys- command sets will become tem as possible, including the deconomical and the design indutabase access method, the cludes extension procedures to

The method is also suitable for key system by the Swedish company AU System AB. The terminals for the 15 information facsimile transmissions; resolution is typically to 12 bits, or 1 in 4,096, in a five-byte PDI operation code with data. This is vari-

Even with five bytes per instruction the PDI method can be terminais.

authors of the article on Canada's proposed system say that the name videotex has been adopted internationally as a temporary generic name for public-accessed, interactive information-retrieval services

based DataVision service is based on a Data

If these tests prove satisficary, a market trial with the 1,000 users may be held out to the satisfication of the year or the year after and public service could then be troduced around 1983. Field trial of a teletext se

Field trial of a tribulation called Text, TV is scheduled this year in the homes of the year in the provide of deaf people, to provide to subtitles to television in subtitles to television for subtitles. A special comm been set up by the step of covernment to investigate full range of public information systems including sill desir systems including sill desir systems including sill desir systems facilities, known in the literature of another set of the set of specific systems. wideband applications

### alternatives to tree-searching Finns try out Telset

FINLAND has a test viewdata service called Telset with 1,000 frames and 30 users, the result of a co-operative venture by three companies which began in 1975, soon after details of the UK Post Office's work were published. Last year the system was Prestel and the test service began in June.

VDUs with full Asel keyboards
and switch edictable data rales
and switch edictable data rales
from 75 to 9,600 pipe.
The plant is to develop a syn
tem suitable for a town of 10,000
tem suitable for a town of 10

The system software runs on a Digital Equipment PDP-11 under RSX-11M V3, and while the domestic terminals are similar to Prestel sets, the business terminals are black and white in the past, has had to overcome was the expected promotion to something of an identity crisis in the Billion Dollar Computer Company Club indicative of a market share, Hewlett-Packard more careful reasoning?

finds its role

Hewlett-Packard

Confident that a billion dollar income

figure will be passed this year, PAUL

FLY, Hewlett-Packard's computer sys-

"In a sense we want to be Describing the company as number one," said Ely, "but the sense in which we would like to be number one is not the con-"It probably won't happen be-

cause we grow to be larger than, event," he continued with a smile. "I'm not sure that it is even a good strategy for us to state or think of a goal like outgrowing DEC. It is already twice our size as a computer company and has a strong management and a proven record of growth. think we can be number one in the eyes of certain kinds of customers instead; I think we already are in a number of

"If somebody is thinking of single element has fuelled most business computers, products like the HP 3000 have the Were there any plans to reputation required...with our change this approach and rely desk-top range we clearly have a on just a few products for leadership position. In the revenue, or to carve out a large middle of the technical market, thunk of the market with a muwhile we have a position of strength with the HP1000, in for new product announcetrying to broaden that we do "No, I don't think so." replied come up against DEC quite strongly. Some people would define being first as total meas-

"triangle", a carefully balanced system involving all three, is

"Today, when things like the

shortage of trained software

staff limit user applications, we

are trying to make it easier for

the customer by making a big

investment aimed at simplifying

the operation of our computers.

You no longer need special

your company's problem and an

afternoon to learn how to use

"Making the investment once,

we save thousands of customers

from making an equivalent investment individually."

Is this where the micro-

"Well, no, not really, and it

just depends on your view. My

view is that the microprocessor

is just one more step in a logical

going on a long time before the

micro and which will continue

on beyond it. Certainly from an

application point of view, the

can do, but I don't think it has

changed our concept of com-puters. They don't look a lot different, it is our peripherals that have been affected mainly

There is now more power in our I/O equipment, and a lot more flexibility compared to the

bunch of hard-wired logic we

processor has forced some

changes in company attitude?

skills, you only need to know

this very powerful tool.

Ely, "I feel that the kind of growth I am talking about cannot be achieved with one prourement of market share, but we uct. We expect to add a quarter think that markets are defined of a million dollars to our comin some peculiar ways." uter business this year and you Any company wishing to advance must consider the symdon't do that with one product—or maybe you do, but I blotic relationship of hardware ion't want to bet on it. and software carefully but to these Hewlett-Packard adds a third factor-the user. So a

would much rather do that kind of thing with four or five products, all of which are eaming along nicely. This kind of strategy allows us to continuupgrade our business in each of those product lines. which is a Hewlett-Packard tait. We don't want to surprise the market by making a major investment and then popping out the product to see what happens,"

has come a long way.

iggressive strategy.

Packard's computer systems

division vice-president under-

pany has already made, and is

few years, but that is because he

too is part of that non-

"It is our expectation that we

will be the next billion dollar

computer company this year," he said confidently. "That is our

stated goal, and our perfor-

mance in the first four months

gives us great courage that we will easily surpass that figure.

"The secret of growth for the

last 18 months has been to have

ding to make over the next

states the advances the com-

With that in mind, has Hewlett-Packard defined future product targets?

"Yes, I think we have," said

Ey. "We feel the kind of products Hewlett-Packard has today represent a very pro-mising area for us, and they are ore something we should stick with as opposed to nching out into quite dif-

"Several years ago, with the start-up of our HP3000 range, we saw fast growth in the business data and distributed data processing areas — in represents an increasing share of our total business. On the other hand, the HP1000 has been Siming momentum too; very respectable growth rates are duct achieved with that pro-

At present, the company splits its computer systems division into two main areas, the technical and business computer families which les which provide \$750 millon

annually. Products, which 'Technical products, which tonsist of both desk-top and technical products, account for about 50% of our the data processing line gives us about one-third of our business, waile Ely.

Did Hewlett-Packard's strategy go as far as mounting Digital Seulpment. In a bid to sain the number one minicom.

Bush to the desk-top and bunch of hard-wired logis. We used to have!

The Cuperfino California used to have !

The Cuperfino California used account for about 50% of our iotal computer business, while the data processing line gives us about one-third of our business."

we feel that for two reasons it would not be a good choice. We think that we have a proprietary advantage in the process technology and therefore see no reason to give our competitors the also be wrong of us to limit our production facility to any particular circuit. The hardware alters so rapidly that if we did that, we would be producing out

of date technology." Recent desk-top computer introductions like the HP 45 are raised the idea of a "home computer" product line?

"If you look at some of our

tems division vice-president (right) tal-

ked to ROBIN WEBSTER about the

(company's philosophy and future plans.

tors, they are frequently used as small business systems. The kind of thing you can get in the US for about \$600 is not really useable in that way. You have to get more memory, which costs about another \$1,000, then you need a printing device. If you want to run it quickly you have to get floppy discs. . . So by the time you have finished, you have spent several thousand dollars. "I imagine what will happen is

hand-held and desk-top calcula-

that in three or four years' time. we could make a HP35 ayailable at a third of the price it sells for now. We have no real aspirations to go after the home computer market at present.



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leading supplier of magnetic madia)

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pupply of CDC and Ict lace products. And the backing of Britain biggest sales and technical support force.

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So the outre leading brands from the major supplier.

Car of the leading brands from the major supplier.

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special!

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Special because its the only computer publication devised

and implementing computer-based systems of all kinds.

over 7,200 enquiries per issue (July-November 1978), to

No wonder then that Systems international is the first choice of

to systems designers, engineers and sophisticated and users

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computer hardware suppliers wishing to advortise their equipment

Manager, Systems international, Dorset House, Stamford Street,

Special because it attracts an excellent response, averaging

specifically for technical people who are designing, developing

London, SE1. Telephone 01-261 8498.

## **OP SPOT**

### Everybody benefits from the open shop system programming staff to work in the same area, but they used to do so at an instal-

lation where I was once employed as an We ran an open shop system for development work. From the start of the day shift until about 4.30 pm, one of the

systems was dedicated solely to testing. The programmers were allowed into the printer room where they had access to card punch, card reader and VDU, so that they could feed their work to the

system and monitor its progress. It was up to the operators to take the

Union asks for

eye tests

THE National Union of Bank

Employees has asked the

National Westminster Bank to give regular eye tests to all its staff involved in the operation of visual display units.

NUBE made the request fol-

owing reports that several of

the bank's employees had ex-perienced headaches and diffi-

uity in reading newsprint after

Centre

Rogier,

International

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European showcase for small computers, micro-

world and particularly from Western Europe.

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below reaches the organisers not later than April 6

Sponsored by "Computer Weekly". "Data Processing" and "Systems International", the leading British computer publications.
Ploase solid nic which will save me having to pay BFr 200 at the door.

MALL CONTROL OF BRITISH STREET STREET STREET

Held in Brussels, it draws visitors from all over the

processors, peripherals and terminals.

hand it to the programmers.

The system worked extremely well there was little bickering between menibers of the two departments, and each gained from the presence of the other.

The programmers got a quick turnround of work and were able to call upon the expertise of the senior operators when they came up against job control language problems

We operators liked the set-up because we were able to prepare and run our own jobs, using the facilities present. Needless to say we weren't supposed to do so.

system, as we did at that particular in-stallation, you tend to get a bit bored with each other's company. So talking to the

> As I have already mentioned, the open shop testing was scheduled to close at 4.30 om every day in order to make way for live work. It was difficult to do this as there was one person who always insisted on having "one more shot."

programmers made a rather pleasant

Curlously enough, he was not a programmer but one of the members of a technical support group - a person who

therefore could appreciate the need to keep to the work schedule.

By Bernard Allen

A particularly niggly little character, he would complain constantly to the trainces about both print quality and the line-up of stationery. Until, that is, one of my colleagues had a quiet word with him. inting out the error of his ways. After that, he was fine, no trouble.

Anyway, I would like to hear your views on communication between operators and programmers. What does each

## Struggle for life of the **BCS Specialist Group**

of the British Computer Society

is not dead, just dormant. Despite the fact that the group

ding to chairman Barry Patman. An operations specialist with Infotech, he told me, "The reahas not met since last May, it is son we haven't been meeting is

> that we have had a lot of organ-Since last May, several of the is "the only one" of its kind. eroup's committee members secretary Peter Davis has resig-

Said Patman, "We have had a lot of trouble finding a replacement for Peter Davis. We are

live up a "considerable" amount if time to the work, is able to communicate with staff at all levels, and has access to secreturial facilities.

He continued, "A couple of take the job, but they both work meetings.
outside London. Ideally, we Sadly, I must report that

where we hold our meetings."

In his view, the group is important because it gives ary last year, the group had difoperations staff the chance to

He continued, "In the course have changed their jobs, and of my work, I get a lot of inquiries from staff who are interested in learning more about

"We are looking to establish something which will represent operations staff of all levels. We don't want it to consist of managers only He is involved in the process

of sending out a newsletter to members of the group to keep them informed about the situation and ask for their opinions our members have offered to on the subject matter of future

Your letters should be sent to Op Spot, Computer Weekly, Dorset House, Stamford Street, London SE1 9LU. Telephone Bernard can be contacted directly on Q1-261 8035.

technic of Central London, operations group, has finally

After a bright start in Febru ficulty in attracting new memmeet and discuss their work, and bers and as a result lost its

Apparently, pressure of work and the demands of working shifts prevented many of its members from attending group meetings on a regular basis.

The group carried out a number of projects, including a survey, commissioned by Computer Weekly, into the computer room environment. That involved contacting over 40 installations in and around the Coventry

In addition, many of its members were deeply concerned about the lack of training avail able for many operators, and were involved in drawing up a report on the subject.

Operators often complain that nobody listons to their point of view. Well, Op Spot is listening and Bernard Atlen would like to hear you opinions and ideas on all matters relating to computer

The system has 725 users, #

## A routine for program library reorganisation

40 minutes to one minute, is being marketed by CHC Software of Reading. Called ZLIB, it is intended for use on ICL 1900s and on 2903/4, and 2950s. 60s and 70s running under DME.

Tony Etherington, operations manager at a Department of Health and Social Security site in London, told me, "As an operations manager at a 2903/4 site I was very interested in the so we took it on a trial basis. I lighted.

A DISC program library reor- found it reduced our program ganisation package which in live library reorganisation time to operation has cut run time from one minute — it took 40 minutes using the standard ICL routine.

> According to Etherington, the routine also has a facility for permanently changing program priorities, which is especially useful for bootstrap loader

He also says the listing produced by ZLIB is superior because it goes across the page and claims made for this routine and duplicate programs are high-

## Paper de-leafing

UP goes the printer lid and paper spews out scrose the floor — it's a paper wreck. Not a pretty sight, particularly at the end of a long alght-hour shift.

eight-hour shift.

The unfortunate operator tending the unit must pick up the paper from the floor — folding it neatly, of course — sort out the inevitable mess at the back of the printer, re-sligh the stationery, and instruct the system to re-print the "lost" output.

Paper wrecks can be caused by faults in the device, or by poor operating such as setting the stacker incorrectly or falling to clear the output often enough.

But when two- or three-part listing is involved, wrecks may be the result of the paper coming spart, or de-leafing as it is known. When this happens, it tends to get caught up in the stacker rollers.

So each time you open a new box of stationery check that the paper is in good condition. If it is not, mark it as unusable and inform your operations manager or whoever is responsible for buying it.

## Op Spot accused of bias

A NUMBER of you have said system; it's as simple as that. that this column tends to favour But I have nothing against

## Electronic mail surveillance

THE prospect of a seven regulated environment hanging over the future of electronic mail is getting increasingly serious, according to Russe Pipe, a US commentator of communications and law. Speaking to an ISL o

terence, From Facsimile to Se tronic Mail, Pipe cited a lar number of national governments that are considering on trol of information crossle their borders, for purposes of sovereignty as well as privacy Many national authorite

Pipe said, are turning from the tong-held principle of free no open communication toward the monitoring of electron; messages crossing frontiers This leads to much uncertain about how electronic mail of develop, particularly in the minds of those in internativacompanies who are thinking introducing it to improve the

corporate communications Blocking of business inform tion transferring even within company is a "handy new gretice", according to Pipe E-quoted Swedish leaders a saying "The critical mass! Swedish political, economic, r. social data should not leaved

Countries are also considera imposing import dutiesback the value of the content ! formation, rather thanmedium of transmission will entail governmentingstion of the content of allwerational messages, even ## internal messages continand large, to be free .

Scrutiny.

Another speaker at the conference, Claire Messier of Day Equipment, disclosed that apelectronic mail system rum: January, 1978 had increase. users' productivity by arous 5% 15%, cut phone calls by 15 and inter-office memos by 24

runs on a single dial-up PD: 11/70 with stundard DEC VDC, The software is Comet for Computer Corp of America Combridge, Mass.

### Special travei arrangements to visit the Hanover Fair

IPC Electrical-Electronic Press Ltd., the world's largest publishers to the trade fair \* services of experienced to in the programme comprise of of computer, electrical and electronic journals, have made special arrangements for readers wishing to visit the Hanover Fair, The cost includes - travel by cheduled siriins from

However, the time may be right for you to upgrade in speed to 30 characters per second. The ZIP-30 ASR can be employed as a direct plug-in

replacement for the earlier machines and can even use the same stationery. It can run at 10 or 30 characters per second and can be supplied with a variety of

options, such as red/black printing, 132-column platen, friction or sprocket feed, and ASCII, EIA. EBCDIC or Baudot codes.

Some versions can be switched to operate on either of two codes.

The ZIP-30 ASR is designed and manufactured in Europe by Europeans to meet European standards.



### HOW THE MINI CAN BENEFIT THE MAINFRAME SUPPLIER

A MAJOR mainframe vendor is notivated, as are most businesses, by the basic need to maintain and grow revenues and profits, says Honeywell's DAVID NORTON. He believes that in line with this fundamental objective, a vendor's principal concern will be to ensure that existing users do not leave the fold. This is done by providing competitive

products and services that meet the users' current requirements and continue to meet them as their needs evolve and change, as well as enticing users of competitive equipment into

Against this backdrop. Norton discusses how minicomputers can play an important role in the mainframe suppliers' strategies emphasising their role in listributed processing.

Norton is the marketing operations and planning manager of Honeywell's minicomputer and terminals

Transaction processing is one of the requirements for a distributed system. Our photograph shows a transaction processing configura-tion based on a Level 6 mini using gas of Honeusell's letter applies.

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years, are still

giving stalwart

overworked of buzz phraseois becoming accustomed to, logy concerns "distributed proimmediate access to information cessing" and "distributed sysand processing capability from tems". Despite, or maybe as a

tems are a reality. The philomands is no problem for the mainframe supplier - just insophy they represent is here to crease the size of the central site stay and offers the user real and install a network of ter-Data processing has evolved from the early batch era to the

result of this, distributed sys-

The NSC suite of packages.

There are drawbacks to this approach, however. Communications operating costs may be high, response times may not be all that is required, and central systems are complex to operate and maintain. But perhaps the most significant factor of all in the user's eyes is that he does not feel that he

This factor, the desire for autonomy, can be the prime justification for a distributed approach. Further support comes from the offsetting of the other centralised system disad-

This trend towards other user group, in an organisation naving its own computers has been actively encouraged by the specialist minicomputer ven-

They have come to appreciate the feeling of local ndependence from the central service organisation, the costeffective business solution approach. The message is

Manufacturers' key to expanding markets

> traditional mainframers' business significant. Possessing a strong minicomputer product allows the mainframe supplier to respond to this Of course, meeting these de-

challenge in kind, however. Systems solutions can be offered using minis and mainframes combining the control of a centralised mainframe system and the effectiveness of the distributed approach.

For the mainframer to respond to the market today it is essential that he be able to provide the degree of distribution necessary for the user's style of operation, making the system fit the organisation rather than the reverse - and the minicomputer is the key to this

capability.
Within such a mainframeassociated distributed system minicomputers will be found playing many roles: as a frontend communications processor. as a routine device in complex networks, supporting simple remote functions such as remote

entry, and as a comprehensive satellite processor providing local users with their own batch and transaction processing

The supplier is also in a position to satisfy his user's standalone systems needs with the advantages of a single source for supply and maintenance and inherent compatibility between mainframe and mini should it be

By the same token he can sell minis to users of competitive mainframe equipment.

The market for minicomputers is growing at about 30% per annum and, as such, represents the most rapidly expanding business area for the

minicomputer independent

ıdustry Where better for the established mainframer to look for increased revenues, the more so since some of the business undoubtedly will come from existing users and would otherwise possibly be lost to a

prospective purchasers will already be users of competitive mainframe equipment. Sales into this area, whilst

useful in their own right, will represent an ideal vehicle for demonstrating the merits of dealing with a different company as a lead to bigger things! For most mainframe suppliers

minicomputer provides the basis for extending the product offering into new areas, for example by the provision of office automation products, inlegrated with the information processing system and its

The mainframe's mini appears within high volume output printing systems, as the "en-gine" within industry — specific terminals and application pack

Competing within the fast evolving minicomputer market provides a technology spur having spin-off across the whole spectrum of a mainframe supdier's product.

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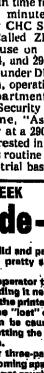
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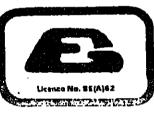
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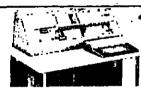
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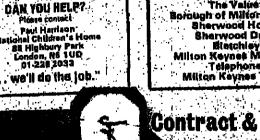
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who are displaced by new technology? Following our printer who was made redundant and became a journalist, reports on the technical side of the changes in US newspa-

What happens to workers in industries such as printing pers (CW, September 21, 1978), JAMES McDONALD, a

## Technology 'victims' turn disaster into a second chance

AN alarming notice greeted the composing room employees of a medium-sized daily newspaper in the eastern United States vhen they arrived for work one

iay.
Although not an ultimatum, the company informed the 220 employees that, because computerisation of the composing room, 75 jobs would be lost within eight months.

The shock was traumatic. Many wondered who would be forced out. Others speculated on the difficulty of trying to live without a job. It was finally happening, the workers declared everything the omniscient "they" had said would happen: computers were replacing workers, threatening to place them on public welfare.

After the initial shock, and when the dust had settled, a unique plan was unfolded.

The company was not simply firing the 75, but providing them with practical means for continuing as productive citizens. Since this was a union shop, dismissals were to be voluntary. Alternatively, the compositors with least seniority would be dismissed first.

offered by the publisher caused no problems in finding workers willing to terminate their

Journal-Bulletin was among the first American daily newspapers to make the switch from hot metal composition to the nowfamiliar cold-type process. less and less work was either available to, or required of, the compositors, whose jobs were gradually being eroded by computerisation.

In a manoeuvre which could well serve as a model for other employers considering the impact of mass layoffs, the Journal-Bulletin offered incentives which made the prospect of unemployment more palatable. Among the company offers

 Full-tuition scholarships to a four-year college or university anywhere in the continental United States, plus 200 dollars per week living expenses during that period; severance pay of 16,000

interest-free loans of 25,000

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ness, plus the severance pay, and several additional offers incorporating some of the above The Providence, Rhode Island

The company publishes two daily newspapers: the morning Journal and the evening Bulletin, each with five editions. On Saturday, both papers are comvidence Sunday Journal is published. With such a heavy production schedule, and despite the layoff of 75 compositors, it is not necessary to point out the effectiveness of computerised newspaper produc-

From a layman's view, however, there appear to be some shortcomings in the system. Many readers complain of an inability to read the smaller sizes of type, a situation which, no doubt, will improve as further camera or printing refinements are developed.

Another problem occurs when paste-up artwork sometimes slips" out of position and overprints in the wrong place on the

Despite these minor faults.

Three of the younger ex-compositors took advantage of college scholarships. Roger Guevremont chose a business college curriculum, while Ronald Jeffreys aimed at a career in real estate. The third member of the trio, Robert Barker, already posessed a univer-sity degree in finance. He returned to college in pursuit of another degree in the field of agricultural management, after which he will combine his education with a love for farming, pursuing a career devoted to efficient food produc-

At the opposite end of the age ment. While supporting himself on a partial company pension, John manages a mobile home trailer park near the popular

tinues to nibble away at the remaining jobs in the composing

Since the original 75 compositors voluntarily terminated their employment, the company offered retraining in other departments to several other compositors. After 22 years as a compositor. I accepted an offer to be retrained as a staff writer, along with five of my co-workers, in 1977. That same vear, six more were transformed into advertising salesmen, An informal survey shows that we are all highly satisfied with our mid-life career changes.

But what about the original 75 who left the company under

pressure of computerisation? A representative sampling leads even the most casual observer to conclude that here, indeed, is a happy group of men.

Donald Miller always had an urge to fly a plane, so he enrolled flying school at a local airport. At the same time, he operated his own small job printing business in the garage attached to his home. When he tires of the smell of ink or the monotonous clatter of the printing press, he thinks nothing of taking his wife along for the ride whenever a paying customer wants to be flown to a destination.

John Pranckunas and Joseph Lavery decided to become car mechanics and enrolled in a trade school for that purpose.

spectrum, 52-year-old John Choquette chose early retire-

My personal experience de monstrates the dramatic effect When he reaches normal which computers have had en retirement age, Choquette will my life. When I was first taken on a tour of a composing roca receive full company pension in my college days, it was a case ment termination. In his spare of love at first sight, causing re time, he has developed an into abandon my planned fulu

as a writer and to become:

seashore resort town of Narra-

terest in furniture refinishing.

old Andy Jennings is keenly in

terested in physical fitness. This

enterprising former compositor

business which he named "D. J

services 10-speed bicycles.

former compositors goes like

this: "It's like being reborn. If it

were not for computers, I'd still

before starting and stopping

Admittedly, without the in-

centives offered by their emplo-

would have been very different.

The fact romains that the

industrial application of compu-

ment levels.

yer, the present status of these

Among other things, 36-year

compositor instead. The apprenticeship lasted in years, followed by journeym status which, I thought, place has combined his acquired me among the elite of skilk! management talent with a love craftsmen. The creativity at for bicycling into a successful artistry of quality typograph, quickly buried any previous & Handlebars." Along with his sire for writing - until cold by wife and children (during school vacation periods and whenever arrived on the scene. Most bumetal printers claim that they feel like it). Andy sells and creative typography has de teriorated as a direct result! The most common remark to be heard among these and other

Although I agree with this consensus, it required a gar deal of effort to overcome? be facing the daily drudgery of punching a time clock and fear of leaving a secure, wi paying job for an uncertain vaiting for the whistle to blow ture in a new occupation, pecially at the age of 45. As at middleaged man will atten employers are reluctant to him those who have reached that at

former compositors probably My employer remained the same, and I was allotted a one year probationary period to test my writing ability. During that sometimes traumatic result of time, nagging doubts about the ters can be softened when such use is balanced against the point of intolerability.

socio-economic effect on the I became a regular staff wi working man. Present worldter, currently employed in a regional office maintained by wide inflation is often attributed to greed among many segments of the business community, from

Ironically, I've discovere Ironically, I've discovered that my life has returned full drope that point, almost 30 years 40 when the "writing bug" took is first bite into my fingers. I the concur with my former fellow producer to consumer. On the other hand, it is easy to blame computers for high unemploy-The reactions of these and other workers show that while compositors: It is like being computers may be capable of climinating some jobs and

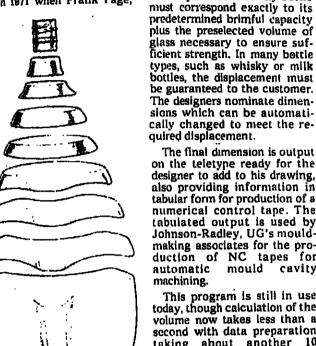
Not only that, but I've discovered mid-life career charge to be a powerful source of subcreating new ones, the blame more properly lies with uncaring or thoughtless companies which faction — not the formidable opponent I once believed it to be ignore their social responsibil-





world's leading glass container manufacturers, producing more than 40 million bottles per week, uses computers extensively in the design of its bottles and mould equipment. Developed over the last eight years, the UG software has been adopted by Owens-Illinois, said to be the world's largest packaging manufacturer and a 50% shareholder in UG.

Interest in the use of computers to assist its designers began in 1971 when Frank Page,



cally changed to meet the required displacement. The final dimension is output on the teletype ready for the designer to add to his drawing, also providing information in tabular form for production of a numerical control tape. The tabulated output is used by Johnson-Radley, UG's mould-

looked at the potential for com-

UG decided to develop its own

The displacement of any bottle

making associates for the pro-duction of NC tapes for automatic mould cavity This program is still in use today, though calculation of the volume now takes less than a second with data preparation taking about another 10

In 1974, a program was writ-ten for handling irregularly shaped containers and two years later UG began using a program developed in the US by Owens-Illinois. This program handles all mould equipment calculations and also takes into account the

## Coping with curves

OTHER CAD systems exist for the manufacture of objects such as bottles which have doubly curved surfaces. These systems include the CAD Centre's Polysurfaces. surf package which incorpo-rates ideas from earlier systems such as NMG and Multipatch ind of course in-house devefor TV screen manufacture and car headlemp reflector and lens design. Such systems are generally used after the geometry is defined.

Polysurf combines interac-tive shape representation with interactive tool path generation for NC machining.

viscosity, and provides the glass distribution which will be obtained when a bottle is

programs to assist in the techni-Now UG's computer system groundwork and other calintegrates programs stored both at St Albans and in the US. The culations necessary for bottle design, mould manufacture and Albans terminal uses a keyboard and VDU with satellite The first stage in CAD deve-lopment was the writing of a links to the US. Most of the design work is done inhouse on a program for calculating volume displacement of round bottles.

On a new press and blow bottle and mould design, a designer would first prepare a tape with information on the basic shape of a container, the type of machine, glass density and gob temperature, bottle making machine speed and other infor-The company has built up a library of about 1,000 mould

shapes and can now draw moulds complete with cavities. An image of the proposed

container and mould equipment

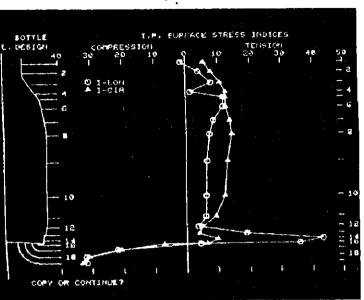
"We now have complete com-

which satisfy the information which has been given. The de-signer can then change the defeels satisfied with it, display the glass distribution, which will be obtained during manufacture.

If the designer is not happy with this, he can then change any of the parameters, such as gob temperature or machine speed, and the program will calculate the effect of these changes. If the result is satisfactory, hard copies can be obtained of the results. The Benson 2222 plotter provides the designer with working drawings

puter assistance at every stage of design," says Frank Page, "and the integration of our own and O-I's work has been a major example of what can be achieved by the affiliation of two leading bottle makers."

Computer-sided design techniques are playing an increasingly important part in industry. United Glass has been using CAD techniques since 1971 in the design of bottles and mould equipment. This article examines the growth in the compa ny's use of the computer as a design aid.



Graphically checking the cross-sections of non-round bottle

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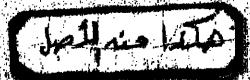
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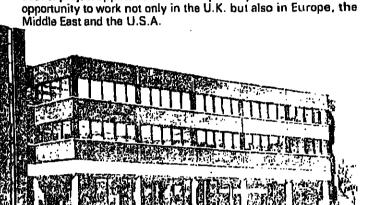
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SDL is a professional organisation with total system and software capability. To help meet the continuing high demands placed on our services we need Consultants, Engineers and Programmers. We are holding informal interviews at The Britannia Hotel Grosvenor Square, London, W. 1 on Tuesday, 17th April, 1979 from 12.00 hrs.-21.00 hrs., and we will be pleased to welcome anyone interested in learning more about our company and the rewarding careers

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4

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We are a rapidly developing service company specialising in the Bureau or Facilities Management operation of many commercial Customers. We specialise in 1BM hardware using RPGII on the 10 We are a rapidly developing service company specialising in the Bureau of Facilities Management operation of the foundation of the plans for the installation of two later.

System / 3. System / 3.2 and System 34 computers we (currently) run. We offer excellent prospects experienced, service-oriented people, amongst which are plans for the installation of two later. System/38 configurations over the next 18 months.

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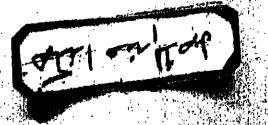
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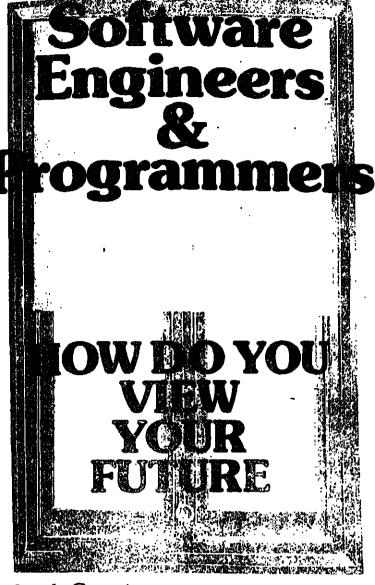
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Slutting solary at an appropriate point on the IA scale for Administrative Staff E3 384-26566 (under review), according to age

Further details of the post may be obtained from the Registrar. The University of Loods, Leeds LS2 9JT, quoting reference number 119/17/AZ. Closing date for applications 27th April, 1979

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**GLC** Central Computer Service

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The duties of this post in the Research Development Group of the County Surveyor's Division at the County Headquerters will include the use of I.C.L. computers [a engineering applications (mainly lightway, Traffic and Structures). Between May 1979 and January 1981, work will be trastiered from the I.C.L. 19048 computer to the new I.C.L. 2978. Graph plotting and online termited facilities are available, most programs being written in FORTRAM and run under the Googe III or VME/B operating systems. The work computer the Googe III or VME/B operating systems. The work computer is named of the development, and implementation on new program units and the maintenance, enhancement and translater of atisting ones to the new computer.

Applicants should have experience in domputer programming and must be characted Civil Engineers.

A contribution of up to 1500 for removal and associated expenses will be considered in application force to 1500 for removal entry associated for the country that the contribution of the computer of the Country Headqueston, Removal Engineers.

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(Ref. 5236)

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#### Systems Analysts **Head Office** Edinburgh

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ilosign and construction of specialised bardware. Candidates should have management ability and severs year proven experience in the design of digital or telecommunications systems

#### SENIOR HARDWARE **ENGINEER Operations Group**

to be responsible for the day to day running of the technical workshop and the construction and maintenance of equipment associated with the network.

Conditions should have proceed experience of the technical maintenance of the technical maintenance of the technical maintenance of the technical maintenance.

to participate in the work of the Group which is responsible h writing and supporting application packages and providing advice, instruction and documentation on the use of the Centro's facilities. Candidates should be sympathetic to the needs of newice us and preferably have expertise in

statisticai data processing

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slated 1A scale: £3883-£6556 (under review).

if perticulars are available from University of trar, Science and Engineerings University of them, P.O. Box 363, Simingham B 18,277, for whom application (three copies), including full curriple turn vitue stirt maning three referees, should be sent by referees gives ref. 023.

THE COMPUTER CENTRE

### COMPUTER OFFICER

to assist with the management of the DEC 20 installation, to provide technical hardware and software support in the residuation management of the communications and countil anythermant in the selection, design and constitutions.

COMPUTER OFFICER User Services Group

## ADVISER FOR

The post is tenable for two years: secondment would be welcome. Candidates should have computing experience especially in the areas of simulation and modelling techniques using on-line graphical displays. For the Computer Officer post, a higher degree is desirable but in all cases clear evidence of previous work successfully completed is essential. Starting ealary for Computer Officers, according to against cashing and experience, will be on the scale; each of the Senior Hardware Engineer on the Other Related 1A scale:

ROGRAMMERS specinis should have a sound computing packground and experience a splications of systems programming.

The peckins of systems programming from Personne Tox Polytechnic with senting and application forms from Personne Tox Polytechnic with senting and application forms from Personne Tox Polytechnic with the proper Wisterhampton 2737 1

Contact Roger Andrews, Software Engineering Manager, on Nottingham (0602) 866522 Ext 201 between 10am - 8pm. Please reverse charges. Alternatively, write to him at Digital Technology Centre, Plessey Communications & Data Systems Limited, Abbeyfield Road, Lenton, Notringham NG7 2SZ.

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Software

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- preferably with a degree or equivalent in Computer Science/ Engineering/Maths/Physics. Experience in assembler program-ming would be an advantage.

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experienced Operator to join a small train in the Computer Department

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A five-day week is worked, normally 8.30 a.m. to 4.30 p.m. with shift hours (5 times in two weeks) from 2.00 p.m. to 10.00 p.m.

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Research Laboratories

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SENIOR ANALYST/PROGRAMMER

SENIOR ANALYST/PROGRAMMER
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To be responsible for the commercial/administrative areas of Comprenders and the commercial description of the commercial description o

ove activity. Candidates should have several years experience in several years experience and several project teams.

he Polytechnic is establishing a Computer Centre to be responsible for imputing facilities and earvices. A large dual PRIME 500 interactive prem supporting initially 84 terminals and a batch load will replace the sisting ICL 1903A service in mid 1,979. Additional computer staff and quired and applications.

PHILIPS



To be responsible for the scientific and engineering areas of Computer Centre activity. Candidates should have several years experience in these and user support areas, be able to undertake program and system development and co-ordinate small project teams. nawledge of peckages such as PAFEC, SPSS, NAG or GINO would be

## Consultants Analysts Programmers

## **Enjoy variety of work** plus probably the best benefits package in the industry

The recent Jordan Survey on Britain's Top 500 Electronic Companies showed that CMG COMPUTER MANAGEMENT GROUP is the highest payerinthecomputer industry (front page Computer Weekly, 1st February, 1979) – but the benefits of working for CMG go much further than that.

CMG is now the largest independent computer services bureau in Europe. Privately owned by the employees, its unique style of management, and employee participation has generated vigorous growth which has tripled annual turnover to £12 millions in the last four years. It goes without saying that in this environment there are ample opportunities for career advancement.

We are seeking systems people for a variety of work solving commercial business problems using minis, mainframes and terminals, from programming to consultancy. You will need a minimum of 2 years experience in commercial systems and

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both salanes inclusive of supplements

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The post of Principal Computer Assistant is second in charge in the Computer Section Duties will involve the leadership of a term of Systems Analysis and Programmers and ausuing, in the absence of the Computer Manager, that all aspects of operations are carried out effectively.

Applicants will-be expected to possess good learn leadership qualities and have several years, experience in systems analysis and program-

The possession of a degree or other relevant qualification would be

The analyst/programmers will be required to assist in the develop of new systems and the maintenance of current applications. At least three years, experience of COBOL programming is essential and some experience of systems analysis would be desirable.

The Council's computer is an ICL 19017 which is culterily running a wide range of financial and technical applications with on line interrogation facilities being provided on a number of systems.

Planshave been made to instal an ICL 2950 computer in October 1980. Application forms and job descriptions for the above posts may be obtained from the Personnel and Management Services Officer, Warrington Borough "Council, Town Hall, Sankey Street, Warrington, to whom they should be returned by 27 April, 1979.

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£3600-£4800 (inc. Shift Allowance)

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Systems analyst (ADMINISTRATION)

Candidates, who should be professe neity quetiled and specienced entity your an administrative background

Residement experiess are psychia in cartain circumplances and a fleriums achievis is in opposition. N J.C. sellary and conditions P.O. 1 toolyts 1-5): E8727-E8342 p.s. in-cluding applement.

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If these posts do not exactly suit your training and experience, please write anyway, and we can consider you for other similar vacancies in Ireland as there is a continuous demand.



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Application form from the Assistant County Treasurer (Computer), County Hall, Exeter. Tel. (0392) 77977 Ext. 2472, returnable by April 2377



#### PRINCIPAL/ SENIOR LECTURERA SYSTEM ANALYST LECTURER II

Applicants should have a good honours degree together with teaching, research or practical experience in commercial deta processing and for systems enalysis. The grasse of epocentment will depend on the qualifications and experience of the qualifications and experience of the conditions.

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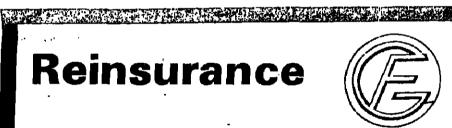
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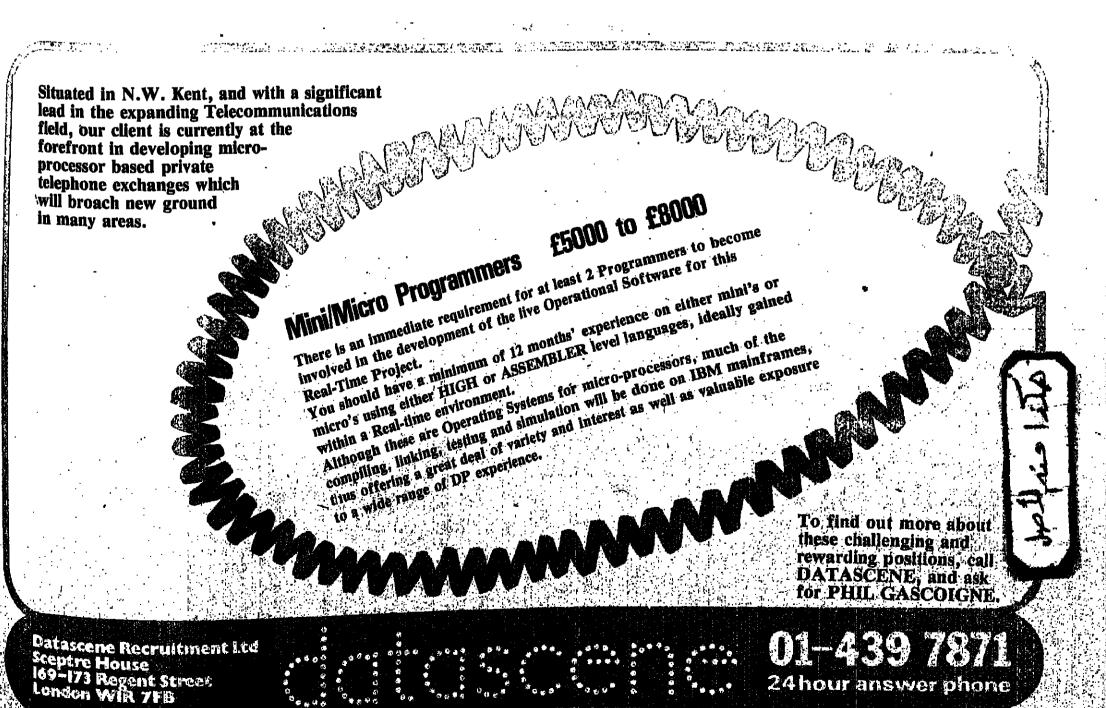
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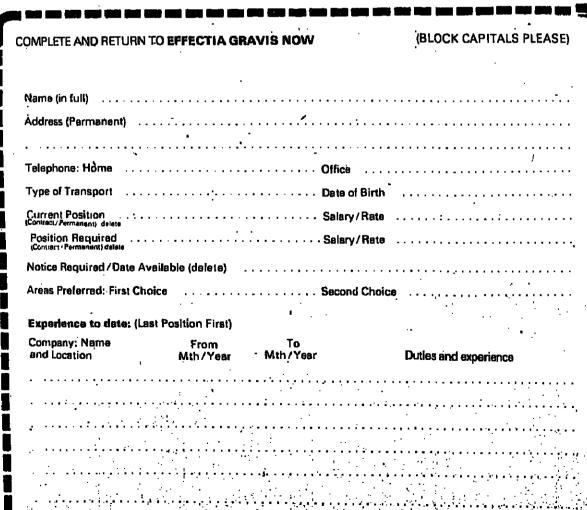
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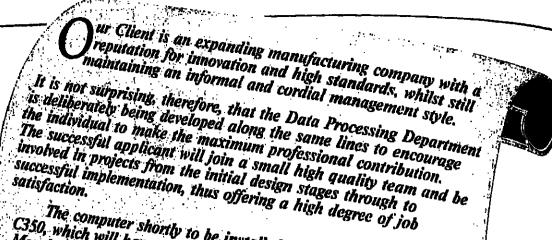
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The approintment will be made to an appropriate point on the Lecturer Scale (1983) to £7754 p. a plus Londor Alluvance and USS benefits

Applications including curriculum vise, list of publications and nemes of three referees should be sent to the Head of Department of Com-puting and Control, Imperis College of Belonce sent Technicopy, London SW7 252 as soon as possible.

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This opening will appeal to someone who has sufficient marketing exporience to appraise and appoint distributers to sell and install A.M. Jacquard Candidates must be fluent in either French, Spanish or Italian, and are likely to have worked in the computer industry for at least 5 years. The ideal age range is 28-35 and a degree or equivalent qualification would be advantageous.

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The successful applicant will have a good administrative ability is required knowledge of Fortuni. Computer operating september is essential and speed principles and speed principles ability in required Salary will be in the hogg of £4,359. £7,005 including Continuous abisence.

Applications to Dr. P. D. Spooner
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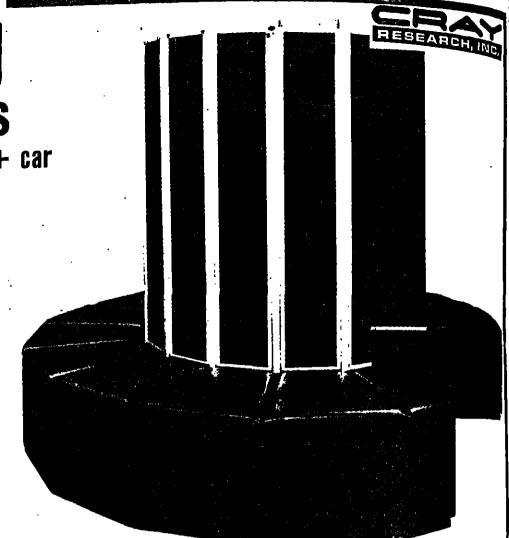
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The right man is

too busy for

same situation in my book!).

verbal interaction?

Or maybe this:

last week!'

Computer Company, We

were founded in 1812 by

Fred Smith who unearthed

ome golden plates whilst

playing golf with Paul Ray-

niond one Wednesday morning. The oracle inscribed

These may appear to be

can assure you that every

day hundreds of salesmen

are starting out a sales call

with similarly irrevelant or

Let's face it, the prospect knows why the salesman has called. He is not expec-

meaningless banter.

Like this perhaps:

First there is that instant-

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The File Belleville Angletic page in a supplement of the second

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the Systems Project Luador will lead t the Systems Project Luster will less to sear of two sortions systems programmers and two systems programmers are two systems programmers are provided operations of the systems of the sys

DEPARTMENT OF COMPUTER SERVICES

**SYSTEMS** 

PROJECT LEADER

are occellent and the work challenging A person with domenstrated system support asponencials required flequests for an application form in writing only please to the Recruitment Section of the Personnel Department. Shellfold City Polytechnic (Dept CW). Halfords Huuse, Fluetan Square, Stef-field 31 288 Compiled forms should be returned by 27th April, 1878

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PROGRAMMER A

Adjillionina are invited to: the above post. The successful cardidates will jain a small group year-gardenise facilities a final group year-gardenise facilities and the successful activities to measure such the daysty-day operation of the EDP National richte-job entry terminal fination for Maddeal School and year-gardenise facilities and richte-job entry terminal fination for Maddeal School on the successful finance for the successful final to the successful final for the successful final for the successful final for the successful final forms of the successful final forms of the successful final final forms of the successful final fi

puter inspallations of Londiture Universities.

A good knowledge of Fortrain in prouting any acquired and acquired and acquired and acquired and acquired any acquired acquired any acquired in a country to acquired any acquired

## SYSTEMS PROGRAMMER

Goorge Fischer (GB) Ltd is part of an international

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courteous enough to con-

firm the buyer's expecta-

aneous judgment based on an immediate impression, So what is the best way of the classic "Would I buy a' second-hand car from this opening a sales conversation other than with the man?" that subsequently customary salutations? The flavours the ensuing dialoanswer is simple, and gue. A loud tie, a crumpled results directly from effeccollar, scruffy hair, a trendy tive sales preparation particularly related to the prosuit can create as big an emotional obstacle as spect's business situation.

"I understand that your arriving an hour late. Having created that highly subjective personal principal area of business activity is related to the mage, the salesman is then mass production of electrical goods. I imagine this possibly at one of the most critical stages of the selling demands a lot of management skill particularly process, the opening gambit. How does he launch the related to the control of stock and production. What methods do you currently "Good morning Mr Pro-spect, sorry to be late, I got employ to maximise efficiency in these areas."

Or, "My attention was ield up at the new by-pass. drawn to the recent Pross The traffic was terrible. It was just as bad last night. announcement of the con-Forest/County match. tract you have won for the Could hardly move, Good design of a wide range of game mind you. Cloughy's complex structures. What computer-based technique done wonders. Should never have left Derby do you currently use? What though. Did you go . . .?" ype of analysis and design involved: Are you using "Good morning Mr Proinfinite-element techni spect, my name is Peter Owt ques? Who is responsible for f The Average Mini-

the day-to-day application of computer methods?" What is your current expenditure or technical computing? What proportion is spent with external sup-

If the salesman is calling on the right man, that pertherein commanded him to go forth and bring a new son will be too busy to in-dawn to the world of data dulge time-wasters, and will dulge time-wasters, and will processing. However, some really appreciate someone who quickly gets to the

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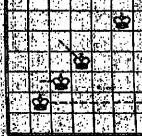
A BROCHURE (that pro-Vides an introduction to the Post Office Prestel service and Pye's Visa business vie-wdata terminal is, available from Pye TMC Ltd; Swin-don Road, Malmesbury SN16 9NA

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easily be changed whenever necessary. The Model 806 is

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Block 32 (Trailer Block)
Hex, Cleo and McNull are in the underworld. Hex has been given responsibility for a crucial stage in the animation of BOSS (Bionic Operating System Supervisor). This software is to be transferred from electronic active visor. from electronic equipment to living tissue via the genetic pro-gramming technique invented by Mike Rose — a transformation that will turn the animal kingdom into a biological computing engine, rendering the Future System effectively immortal II is the greatest amino acid trip since Genesis.

CLEO moped about gazing at Rose's specimens, wondering how to avert disaster. McNull was still sitting cross-legged in a lotus posture underneath the antiers of a Canadian

moose, withdrawn from reality.

When Hex finished coding he began tapping the keys on Rose's apparatus. As he tapped, pulses shot down the twisted wire and released substances that shunted hydrocarbons into place, forming the building bricks for new life;

but no change was visible.

The job was quickly done.

"Ready," he called to Rose. He was satisfied with his loader program as a piece of software, though he still doubted that its "hard copy", the data-gobbling virus, would work as planned.

"Fine," said Rose. "We'll take it to BOSS for the downline loading."

He made his exit with Hex. The door shut behind them and Cleo heard the key turn. She was locked in with Neddy and the still-senseless McNull.

Rose led Hex down to ground level. It was Hex's first chance to look around. To him it seemed a veritable cathedral of computation. The robots hurrying about were acolytes and junior priests performing ritual devotions in various side-chapels. Rose was the archbishop leading him to the fenced-off area on which all this computer worship focused — the high alter of data processing. Even the cooling pipes at the far end of the cavern took on the appearance of an enormous church organ. The only ecclesiastical role he couldn't pinpoint was his own. Was he one of the annointed faithful about to partake of the sacrament, or was he a heretic being led to the stake?

At the electrified wire which surrounded the holy of holies Rose held up his wristband to gain access. Inside, they were confronted by a metal sphere about one metre in diameter with a reflective surface polished as smooth as a mirror. It floated just above head-height without apparent

support.
It glided wordlessly towards them. A section of its outer layer slid back. Rose held up the bottle and placed it inside. The panel closed again and the sphere took up its former station, hovering about two metres off the ground. It began to revolve, slowly at first but increasing in speed until it was

too fast even to see any movement.

They waited 15 minutes. Then the floating globe stopped spinning and approached. The aperture re-opened. Rose's hands trembled as he reached up to take the bottle of juice. "Is that all there is to it?" asked Hex, a trifle disappointed.

Rose just held one finger to his mouth. Once outside, he recovered his tongue. "Amazing, isn't it? Each droplet now contains a million megabytes in genetic code — mutations that will change the face of the universe."

They returned to the lab. McNull was yawning and

stretching. Neddy was using tongs to extract some surgical instruments from a sterilizing unit. Cleo looked forlorn.

"What's the next step?" Hex asked, eager to see results,

"The initial incubation period," replied Rose. He took the bottle over to where Neddy waited. Neddy handed him a syringe. He stuck it through the rubber bung and drew up some fluid. "Until the computing virus is fully viable we need a living host. I was going to tell Neddy to volunteer, but this young girl has arrived at an opportune moment."

He walked towards Cleo. "Kindly roll up your sleeve and

bare your arm," he requested.
"Is that necessary?" queried Hex.
"No. It's essential," Rose retorted.

McNull butted in. "Allow me to act as guinea pig," he proposed gamely. "I'm as human as the next man."
Rose looked him over like a farmer appraising a prize buil

at market. "No," he said. "The girl's in better condition." "Hold it," objected Hex, "you can't just treat her like a

"Don't be sentimental. None of us will survive if this goes according to plan. It doesn't matter who goes first. In fact

she is honoured."
"I refuse to co-operate," proclaimed Hex. "It's unethical."
"I refuse to co-operate," proclaimed Hex. "It's unethical." 'Big deal," responded Rose sardonically. "Your part in this is over. Next time you feel like being ethical, get your timing right." He turned to Cleo. Neddy held her left arm. She looked at Hex imploringly, too dazed even to

As Rose prepared to inject the virus into her veins, Hex clamped both hands round his throat in a vice-like grip. Rose shook sideways. His face began to go purple. A

wheezing breath escaped his lips: "Eliminu lin!"
With two strides Neddy was on him. He prised Hex's fingers from Rose's neck with no more effort than unfastening a zip and flung him bodily across the floor. Hex skidded along and crashed head-first into the door, knock-

ing it open. Momentarily stunned, he lifted himself onto one ing it open. Momentarny standed, we inter nuser onto one knee. Neddy was bearing down on him; behind the ape's looming bulk he saw Rose, getting ready again to plunge the needle into the petrified Cleo.

There was no other recourse. From the depths of his memory he retrieved Dr Null's gigotic induction program, wiped his mind of all current processes, cleared the processor status word, disabled interrupts and executed an unconditional branch to location 0000H.

neonditional branen to meation oncor.

Neddy observed that the creature he had been ordered to destroy had sprung up like a startled deer and dashed through the door. He gave chase; but Hex was possessed. through the door. He gave chase; but Hex was possessed. Running with literally superhuman speed he raced down towards the floating ball that housed BOSS. He beat Neddy to the protective cage and shook the grille violently with both hands. Instead of being electrocated he drew new strength from it and seemed to glow with power. In a voke reverberating with Dr Null's Russian accent he called out through the fence: "What is the square root of minus zero?"

With a resounding crash the silver sphere dropped to the floor and fractured. Little coils of acrid smoke filtered out through the cracks. All the robots in the cave stopped dead, Microseconds later Neddy pounced; but he was too late.

He grabbed Hex but picked up only dead weight in his Now the lights were fading. The electricity generators were running down. The vast hall was silent. All robotic activity was suspended. Humping the lifeless body over his shoulders Neddy picked his way back to Rose's lab wherea

lamp was still shining.

Cleo was rubbing her arm. Rose himself lay prostrate on the floor. The half-empty hypodermic, its needle bent and blunted by his fall, had slipped from his grasp. As Neddy entered he managed to utter three words, "Protektu la installation."

Neddy dumped his load and knelt solicitously over his fallen master; but he could not revive him. After a few more gasps life departed from Mike Rose.

Without further ado Neddy picked Cleo up under one arm and jumped onto the bench. He forced open the air vent through which she had originally plummetted and began to climb up it.

"Wait for me!" cried McNull, clambering up after them. Neddy looked down at the figure whose shortness prevented him scrambling clear and paused for thought, "Please don't leave me here," begged the distraught

Neddy leaned down and hauled McNull off the table. The three of them clambered hastily upwards. They reached the mine tunnel after much effort and run towards the dayligh. As they emerged into the open air, the mountain shook Far below, the earth was racked by the awesome violence of the ultimate combinatorial explosion. The Future System was a thing of the past.

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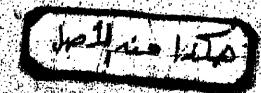
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